

Residential HVAC Program

Eligibility Requirements and other Terms and Conditions

- Rebates are available to residential Orange & Rockland gas customers regardless of their energy supplier.
- Eligible equipment must be installed by a professional heating or plumbing contractor, and such equipment must meet the efficiency level set forth on the rebate list. Refer to the Eligible Gas HVAC Equipment list on the oru.com website. The high-efficiency gas equipment must be installed in accordance with applicable codes and standards.
- Equipment purchases and installations made between January 1, 2020 and December 31, 2020 are eligible for the rebate. Applications must be received by Orange & Rockland within 90 days of the completed installation date, and no later than March 31, 2021.
- All work to be performed by or on behalf of a customer applying for the rebate must be in compliance with all applicable federal, state and local laws, rules and regulations (including laws requiring the employment of licensed persons to perform such work) and all Orange & Rockland requirements for electric and gas service. Where applicable, upon request, customer must provide Orange & Rockland with copies of all required governmental filings, permits, certificates of inspection and any other required documentation from the authorities having jurisdiction in a timely manner.
- Orange & Rockland reserves the right to conduct an on-site verification that the equipment has been installed according to program guidelines and is in operation. The site visit, and all aspects related to this site visit, is conducted solely for such purpose. The site visit is not a safety review, nor is it intended for any other purpose. Pending approval, Orange & Rockland will process and mail the customer's rebate within nine (9) weeks after receipt of the properly completed and signed application. The rebates will be paid directly to the customer.
- Customer of Orange & Rockland agrees and authorizes the utility's sharing of the participant-customer's information and/or project-level information with New York State Department of Public Service Staff and NYSEERDA, including its agents or authorized representatives, consistent with NYSEERDA's New York State Public Service Commission and statutorily authorized responsibilities, including, but not limited to supporting market development initiatives, and other evaluation and measurement activities. (For clarity, the term project level includes the information based on the scope of the project, including, but not limited to, aggregated and anonymized whole building, building or subsets of the project.
- Orange & Rockland is not responsible for any tax liability, which may be imposed as a result of receipt of the rebates provided by the utility to the customer.
- The customer will be eligible for the rebate when, in Orange & Rockland's sole discretion, the customer has complied with the requirements and terms and conditions hereof.
- Orange & Rockland reserves the right to terminate or modify the terms of the program (including but not limited to eligibility requirements and incentive levels) without notice and at its sole discretion.