



Residential Appliance Rebates Program

Eligibility Requirements and other Terms and Conditions

1. Rebates offered by this program are available for new appliances to individually metered O&R New York electric customers only, regardless of their energy supplier. A rebate application only covers products at a single billing address. If you are applying for rebates for more than one address, please use a separate application for each.
2. All dishwashers, clothes washers, pool pumps, and dehumidifiers must be listed by the EPA as ENERGY STAR® qualified. For a list of eligible ENERGY STAR® rated models go to energystar.gov.
3. All refrigerators must be listed by CEE as Tier 2 or higher. To check your model for eligibility, go to www.cee1.org/content/cee-program-resources.
4. A customer is not eligible to receive financial incentives and/or rebates for the same appliance from both New York State Energy Research and Development Authority (NYSERDA) and another electric or gas utility company, except for central, mini-split, or geothermal heat pumps.
5. Failure to complete this application in full may delay or disqualify your rebate. The application must be completed within 90 days of purchase and received by December 31, 2020. O&R shall not be responsible for lost, late, illegible, or misdirected mail.
6. Applications will be processed on a first-come, first-served basis until funds are depleted.
7. In its sole discretion, O&R shall determine eligibility for the rebate. Rebates will be paid directly to the O&R account holder. Once the completed application and proof of purchase documents are received, please allow six to eight weeks for rebate payment.
8. For program evaluation purposes, the customer agrees and consents to O&R providing customer information to its third party evaluation contractor. This includes, but is not limited to, customer name, account number, electric consumption data and electric energy savings. The evaluation contractor is obligated to O&R to keep this information confidential. O&R may also provide this information to the New York Public Service Commission.
9. O&R may conduct an on-site survey inspection or a phone/mail survey.
10. The customer is responsible for all taxes that may be imposed with respect to the rebate offer.
11. O&R has no obligation to notify the customer in the event that it determines, in its sole discretion, the customer is not eligible for an appliance rebate.
12. O&R reserves the right to limit quantities and amend or terminate this rebate offer.
13. The most current version of the rebate application supersedes all previous versions.



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Additional Terms and Conditions for Split Air Conditioning Systems

14. Eligible equipment must be installed by meeting all New York State and local municipality requirements and such equipment must meet the efficiency level set forth within the rebate application. The eligible high-efficiency equipment must be installed in accordance with all applicable codes and standards, including the proper sizing of high-efficiency equipment.
15. All work to be performed by or on behalf of a customer applying for the rebate must be in compliance with all applicable federal, state, and local laws, rules and regulations (including laws requiring the employment of licensed persons to perform such work), and all applicable O&R requirements for electric and gas service.
16. Indemnification – Customer shall defend, indemnify, and hold harmless O&R and its officers, directors, employees, agents, servants and assigns from and against any and all losses, claims, demands and/ or liability for damage to property, injury or death of any person, or any other liability incurred by O&R, including all expenses, legal or otherwise, arising out of or related to the equipment or installation, except to the extent attributable to the negligence of O&R. In no event shall O&R's liability to customer exceed the rebate amounts.
17. O&R does not endorse, guarantee, or warrant any particular contractor, manufacturer or product installation. O&R does not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy or safety of such equipment.
18. Rebate applications must include a paid invoice from your contractor that indicates the equipment type, make, full model #, price, and the date of purchase. It is strongly recommended that you include an AHRI certificate, which your installation contractor can help you obtain. Applications must be received within 90 days of equipment installation and postmarked by March 15, 2021.
19. For Split Air Conditioning Systems:
 - a. Minimum of (1) new condensing unit and (1) new air handler unit or cooling coil must be purchased and installed.
 - b. Limit of (1) rebate per new condensing unit installed
 - c. Limit of (2) Central, (2) Mini-Split, or (1) Central and (1) Mini-Split system rebates per customer per year.
20. WiFi thermostats must control a Central AC/Heat Pump system. Limit of (2) WiFi thermostat rebates per customer per year.
21. Unless otherwise noted, limit of (2) rebates per appliance type per customer per year.

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