

IMPORTANT SAFETY INFORMATION & WARNINGS FOR ORANGE & ROCKLAND'S NATURAL GAS DETECTOR



To avoid serious injury or death, read and follow the important safety information and warnings provided below. Also read and follow the important safety information provided on the Tag attached to your Natural Gas Detector. Failure to follow the information and warnings provided below and on the Tag attached to your Natural Gas Detector can result in serious injury or death. If the Tag attached to your Natural Gas Detector falls off or otherwise is or becomes missing, call 1-877-434-4100 to have a replacement Tag installed. Keep a copy of this document for future reference. Additional copies of this document are available at oru.com/NaturalGasDetector.

Important Safety Information

⚠ WARNING

- Orange & Rockland's Natural Gas Detector ("Gas Detector") detects the presence of natural gas, which can ignite or explode, causing serious injury or death. The Gas Detector is designed to alarm at 10% or greater of the lower explosive limit (LEL) for natural gas.
- When the Gas Detector alarms, it will beep loudly and say, "*Danger. Gas-leak explosion risk. Evacuate, then call 911.*" When the Gas Detector alarms, it will also send a wireless alert to Orange & Rockland. Orange & Rockland and the Fire Department will then respond and investigate. The Gas Detector's alarm can only be silenced by Orange & Rockland.
- If the Gas Detector alarms, it is warning you of a potentially dangerous situation that requires your immediate attention. NEVER ignore any alarm. Ignoring the alarm may result in serious injury or death.
- If you hear the Gas Detector's alarm sound, natural gas has been detected. If at any time you smell natural gas or the Gas Detector's alarm sounds, do the following:
 1. Evacuate immediately and take others with you.
 2. Do not use a phone, light a match, turn on or off any light switches, flashlights or appliances, start a car, or do anything else that could create a spark or flame and cause the gas to ignite or explode.
 3. Call 911 once you are safely outside the premises.
 4. Do not re-enter the premises until told to do so by authorities.
- In the event of a gas leak, you may smell natural gas before the Gas Detector's alarm is activated. If at any time you smell natural gas – whether or not the Gas Detector's alarm is sounding – immediately evacuate the premises and call 911 once you are safely outside.
- The Gas Detector is powered by an internal battery. Never tamper with the Gas Detector or its battery. Doing so could disable the Gas Detector and/or cause it to malfunction.
- Do not paint over the Gas Detector, obstruct or cover it in any way, or get it wet. Doing so may clog or block the openings to the Gas Detector's sensing chambers and/or cause the unit to malfunction.
- Do not spray cleaning chemicals or insecticides directly on or near the Gas Detector, or expose the Gas Detector to Freon, chlorofluorocarbons (CFCs), Volatile Organic Compounds (VOCs), or silicones. Exposing the Gas Detector to these substances may cause the unit to malfunction.
- Do not expose the Gas Detector to abnormally strong radio waves or signals, such as those emitted from amateur radio equipment. Exposing the Gas Detector to such radio waves or signals may cause the unit to malfunction.

Gas Detector Limitations

⚠ WARNING

- The Gas Detector is not foolproof. Like all electronic devices, the Gas Detector has limitations. In the event of a power outage, the Gas Detector's wireless alert signal may not be transmitted by the unit or received by Orange & Rockland.
- The Gas Detector will only detect the presence of natural gas in the area where Orange & Rockland's gas service pipe enters your home or building. This area is located in your basement, usually near Orange & Rockland's gas meter.
 - In the event of a natural gas leak, natural gas may be present in other areas and/or on other floors of your house or building without reaching the Gas Detector located in the basement.
 - Doors and/or other obstructions may affect the rate at which natural gas reaches the Gas Detector.
 - The Gas Detector's alarm may not sound in the event of a natural gas leak in a remote part of your house or building, away from the Gas Detector.
 - You should install other commercially available natural gas detectors as needed in other areas of your home or building where natural gas appliances are used.
- The Gas Detector is designed to only detect the presence of natural gas. It will not detect fire, heat, smoke, or the presence of any other gases, including carbon monoxide (CO). You should install other commercially available smoke and/or CO detectors as needed in other areas of your home or building for early warning of those conditions.
- The Gas Detector's alarm may not be heard in all situations.
 - Since the Gas Detector is installed in basements, people sleeping or awake on upper floors, or in other rooms or areas, may not hear the unit's alarm, in the event of a natural gas leak.
 - People in the basement may also not hear the Gas Detector's alarm if the sound is at a distance and/or blocked by closed doors and/or other obstructions.
 - Noise from traffic, stereos, radios, televisions, air conditioners, appliances and/or other sources may also prevent people from hearing the Gas Detector's alarm.
 - The Gas Detector's alarm is not intended for people who are hearing impaired.
- The Gas Detector has a limited operational life. Although the Gas Detector and all of its parts have passed stringent tests and are designed to be as reliable as possible, Orange & Rockland will need to periodically replace certain components, including the sensors and internal battery. The Gas Detector may not function properly if the battery and/or sensors have failed, or if the Gas Detector or any of its components have been tampered with.

Property Damage & Insurance Coverage

NOTICE

- Natural gas leaks can result in fires or explosions that may cause significant property damage.
- The Gas Detector is not a substitute for property, disability, life and/or other insurance of any kind. Obtaining appropriate insurance coverage is your responsibility.