

Your electricity breakdown Rate: ELECTRIC RESIDENTIAL



Electric Meter Detail - billing period from October 2, 2023 to October 31, 2023 (29 days)

Meter #	New Read	Read Type	Date	Prior Read	Read Type	Date	Read Diff	Total Usage kWh
	19299	Actual	Oct 31	19117	Actual	Oct 02	182	182

Your Supply Charges

Forecast Mkt Sup Chg 182.00 kWh @7.352 ¢	\$13.38
Mkt Supply Chg Adj 182.00 kWh @-2.129 ¢	-\$3.87
Merchant Function Chg 182.00 kWh @0.307 ¢	\$0.56
Government Surcharge - Commodity	\$0.14

Total electricity supply charges \$10.21

Your total electricity supply cost for this bill is 5.61¢ per kWh. You can compare this price with those offered by energy services companies (ESCOs). For a list of ESCOs, visit oru.com or call 1-877-434-4100.

Your Delivery Charges

Basic Service Charge	\$21.50
First 182.00 kWh @9.529¢ each	\$17.34
EVMR Surcharge 182.00 kWh @0.022 ¢	\$0.04
Energy Cst Adj 182.00 kWh @0.275 ¢	\$0.50
Transition Adj Chg 182.00 kWh @-0.188¢	-\$0.34
RDM Adjustment 182.00 kWh @-0.769 ¢	-\$1.40
SBC Chg 182.00 kWh @0.599 ¢	\$1.09
Billing Charge	\$0.75
Government Surcharge - Delivery	\$1.38

Total electricity delivery charges \$40.86

Your electricity total \$51.07

Your gas breakdown Rate: GAS RESIDENTIAL - SPACE HEATING



Gas Meter Detail - billing period from October 2, 2023 to October 31, 2023 (29 days)

Meter #	New Read	Read Type	Date	Prior Read	Read Type	Date	Read Diff	Usage in ccf
	1961	Actual	Oct 31	1956	Actual	Oct 02	5	5 ccf

Your Supply Charges

Gas Supply Chg 5.00 CCF @ 25.081 ¢	\$1.25
Merchant Function Chg 5.00 CCF @ 1.821 ¢	\$0.09
Government Surcharge - Commodity	\$0.01

Total gas supply charges \$1.35

Your total gas supply cost for this bill is 27.00¢ per ccf. You can compare this price with those offered by energy services companies (ESCOs). For a list of ESCOs, visit oru.com or call 1-877-434-4100.

Your Delivery Charges

Basic Service Charge - Includes first 3.00 ccf	\$21.00
Next 2.00 CCF @ 71.471¢ each	\$1.43
Adjustment charge @ 18.800 ¢	\$0.94
RDM Adjustment 5.00 CCF @ -1.420¢	-\$0.07
DRS 5.00 CCF @0.000 ¢	\$0.00
SBC Charge 5.00 CCF @ 0.003 ¢	\$0.00
Billing Charge	\$0.75
Government Surcharge - Delivery	\$0.79

Total gas delivery charges \$24.84

Your gas total \$26.19

Understanding your bill

Basic Service Charge: Covers the cost of metering (residential only), billing and other customer services. This charge may include the cost of a minimum amount of usage that is billed.

Billing Charge: Reflects the itemized portion of the basic service charge related to issuing bills, including printing, mailing, and processing of customer payments.

Electric Vehicle Make-Ready(EVMR) Surcharge: Recovers costs associated with investments made by the Company and incentives paid to customers to support the infrastructure and equipment necessary to accommodate increased electricity demands associated with the deployment of Electric Vehicles, until such costs are reflected in base rates.

Energy Cost Adjustment: Recovers costs related to O&R's prior obligation to purchase energy from non-utility generation sources and other purchase agreements that ensure service reliability.

Forecast Market Supply Charge and Market Supply Charge: Adjustment recovers electric supply costs incurred by O&R on behalf of its full service customers. The Forecast Market Supply Charge reflects market prices, while the Market Supply Charge Adjustment reconciles differences between prior period electric supply costs incurred by O&R and recovers from its customers.

Government Surcharges: Include New York State and local taxes, such as the Gross Receipts Tax, and local village taxes, where applicable.

How to get in touch with us

Email: oru.com/ContactUs

Phone: 1-877-434-4100

Mail: Orange & Rockland, 390 West Route 59, Spring Valley NY 10977

Ways to pay your bill

- Auto Pay:** Through Automatic Bill Payment, pay from your checking or savings account at no charge. To enroll, put an X in the box on the payment stub and return it with payment, go to oru.com/ABP, or call Customer Assistance.
- Online:** On the internet at oru.com/MyAccount.
- Phone:** Call our **EZ Pay** Express System at **1-877-OREZPAY** (673-9729).
- App:** Download the Orange & Rockland app from the App Store or Google Play Store.
- Debit or credit card:** At www.oru.com or toll-free at **1-800-584-1227**. Please note a third party convenience fee applies to non-residential customers only.
- In Person:** At the walk up windows or at our self-service payment kiosks in our **Walk-in Service Centers** listed below or at any authorized pay-in-person location (listed on our website). Checks, cash or money orders accepted.

Walk-in Service Centers are open Monday through Friday from 8:00 a.m. to 4:30 p.m., except holidays.

- 390 West Route 59, Spring Valley NY
- 500 Route 208, Monroe NY
- 15 Jersey Avenue, Port Jervis NY

- Home banking:** Using your bank's website.
- Mail:** Send a check or money order using the envelope provided to authorize us to make a one-time electronic fund transfer from your account. You will not get the check back. Do not send cash.
Orange & Rockland
PO Box 1005
Spring Valley NY 10977

When you provide a check as payment, you authorize us to either use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check. You will not receive your check back from your financial institution.

Questions? Call toll free 1-877-434-4100



Save a stamp. Pay your bill online at
oru.com/MyAccount

Understanding your bill (Cont'd)

Merchant Function Charge: For full service customers reflects certain costs associated with procuring electricity, and procuring and storing natural gas, as well as costs incurred by the company related to the credit and collections activities and uncollectible accounts.

Monthly Gas Adjustment or Adjustment Charge: Recovers costs of a number of items related to delivering gas to O&R customers such as balancing charges and pipeline refunds.

New Read: Monthly meter readings are no longer used for billing purposes. Instead, we use the data provided by your smart meter(s), which improve accuracy by recording your energy use in 15-minute intervals. Your New Read is provided for illustrative purposes only.

Prior Read: Your prior meter reading was calculated when your last bill was issued.

Reading Difference: The reading difference is the result of subtracting your prior meter reading from your new meter reading. Please note: the New Read and Prior Read values shown on your bill have been rounded and/or truncated. Calculating the Read Diff yourself may result in a different value than the one shown here.

Reading Type: You will see the word "Estimated" here if your smart meter was unable to communicate your energy use during the billing period. Otherwise, your reading type will be "Actual".

Revenue Decoupling Mechanism (RDM): Adjustment is intended to minimize the financial impact to O&R caused by lower sales as O&R implements energy-efficiency programs that help customers reduce consumption. Mechanically, an RDM functions by comparing actual versus authorized revenues and either crediting or collecting any differences from customers in a subsequent period.

SBC Charge: The System Benefits charge recovers costs associated with clean energy activities conducted by the New York State Energy Research and Development Authority (NYSERDA).

Total Usage (kWh): Your total usage is the sum of the 15-minute interval data recorded by your smart meter(s) during the billing period. This is used to calculate the energy-delivery and energy-supply charges on your bill.

Transition Adjustment Charge: Recovers costs associated with customers making a transition to competitive service providers for electric supply, billing and metering services.
