

## **Con Edison Demand Response Programs Commercial System Relief Program (21 Hour Notification Program)**

### **Event Call Windows for 2024**

Customers participating in CSRP will be asked to reduce their energy use during a four-hour long call window period, which generally corresponds with the network's peak loading period. Each network falls within one of four fixed call windows: 11:00 AM - 3:00 PM, 2:00 PM - 6:00 PM, 4:00 PM - 8:00 PM, and 7:00 PM - 11:00 PM. Advisory notice of a CSRP event will be provided at least 21 hours in advance and confirmed or canceled at least two hours before the start time of an event.

Table 1 lists Con Edison networks by demand response event call window. Table 2 lists the same information by borough.

Please note that a number of networks have new call window assignments for 2024. These changes were made to better align the call windows with the observed network load peaks. Please take note of these changes for the 2024 season and ensure that all participants and stakeholders are aware of their newly assigned call windows.

Network boundaries are typically different from neighborhood borders. For example, the Richmond Hill network includes parts of Brooklyn and Queens. Current Aggregators and Direct Enroll customers should use the Network Lookup tool in the DR/SUR Portal to confirm the assigned network and call window. If you have further questions, please email the Con Edison Demand Response team at [demandresponse@coned.com](mailto:demandresponse@coned.com)

**Commercial System Relief Program (21 Hour Notification Program)  
Event Call Windows for 2024**

**Table 1: Networks by Event Call Window**

11:00 AM - 3:00 PM	2:00 PM - 6:00 PM	4:00 PM - 8:00 PM	7:00 PM - 11:00 PM
BOWLING GREEN	BATTERY PARK CITY	BUCHANAN	CROWN HEIGHTS
CORTLANDT	BAY RIDGE	CEDAR ST.	RANDALL'S ISLAND
FREEDOM	BEEKMAN	CENTRAL BRONX	RICHMOND HILL
FULTON	BORDEN	CENTRAL PARK	RIDGEWOOD
GRAND CENTRAL	BOROUGH HALL	ELMSFORD #2	
GREELEY SQUARE	BRIGHTON BEACH	FLATBUSH	
HERALD SQUARE	CANAL	FLUSHING	
HUNTER	CHELSEA	FORDHAM	
KIPS BAY	CITY HALL	FOX HILLS	
PARK PLACE	COLUMBUS CIRCLE	FRESH KILLS	
PENNSYLVANIA PLAZA	COOPER SQUARE	GRANITE HILL	
SUTTON	EMPIRE	JACKSON HEIGHTS	
TIMES SQUARE	FASHION	JAMAICA	
TURTLE BAY	GRASSLANDS	MASPETH	
	GREENWICH	MOHANSIC	
	HARLEM	NORTHEAST BRONX	
	HARRISON	OSSINING WEST	
	HUDSON	PARK SLOPE	
	LENOX HILL	PROSPECT PARK	
	LINCOLN SQUARE	REGO PARK	
	LONG ISLAND CITY	RIVERDALE	
	MADISON SQUARE	ROCKVIEW	
	MIDTOWN WEST	SHEEPSHEAD BAY	
	MILLWOOD WEST	SOUTHEAST BRONX	
	OCEAN PARKWAY	SUNNYSIDE	
	PLEASANTVILLE	WAINWRIGHT	
	ROCKEFELLER CENTER	WASHINGTON HEIGHTS	
	ROOSEVELT	WASHINGTON ST.	
	SHERIDAN SQUARE	WEST BRONX	
	TRIBORO	WILLOWBROOK	
	WHITE PLAINS	WOODROW	
	WILLIAMSBURG		
	YORKVILLE		

**Commercial System Relief Program (21 Hour Notification Program)  
Event Call Windows for 2024**

**Table 2: Network Event Call Windows by Borough**

<b>Borough</b>	<b>Network</b>	<b>Event Call Window</b>
Bronx	CENTRAL BRONX	4:00 PM – 8:00 PM
Bronx	FORDHAM	4:00 PM – 8:00 PM
Bronx	NORTHEAST BRONX	4:00 PM – 8:00 PM
Bronx	RIVERDALE	4:00 PM – 8:00 PM
Bronx	SOUTHEAST BRONX	4:00 PM – 8:00 PM
Bronx	WEST BRONX	4:00 PM – 8:00 PM
Brooklyn	BAY RIDGE	2:00 PM – 6:00 PM
Brooklyn	BOROUGH HALL	2:00 PM – 6:00 PM
Brooklyn	BRIGHTON BEACH	2:00 PM – 6:00 PM
Brooklyn	CROWN HEIGHTS	7:00 PM – 11:00 PM
Brooklyn	FLATBUSH	4:00 PM – 8:00 PM
Brooklyn	OCEAN PARKWAY	2:00 PM – 6:00 PM
Brooklyn	PARK SLOPE	4:00 PM – 8:00 PM
Brooklyn	PROSPECT PARK	4:00 PM – 8:00 PM
Brooklyn	RIDGEWOOD	7:00 PM – 11:00 PM
Brooklyn	SHEEPSHEAD BAY	4:00 PM – 8:00 PM
Brooklyn	WILLIAMSBURG	2:00 PM – 6:00 PM
Manhattan	BATTERY PARK CITY	2:00 PM – 6:00 PM
Manhattan	BEEKMAN	2:00 PM – 6:00 PM
Manhattan	BOWLING GREEN	11:00 AM – 3:00 PM
Manhattan	CANAL	2:00 PM – 6:00 PM
Manhattan	CENTRAL PARK	4:00 PM – 8:00 PM
Manhattan	CHELSEA	2:00 PM – 6:00 PM
Manhattan	CITY HALL	2:00 PM – 6:00 PM
Manhattan	COLUMBUS CIRCLE	2:00 PM – 6:00 PM
Manhattan	COOPER SQUARE	2:00 PM – 6:00 PM
Manhattan	CORTLANDT	11:00 AM – 3:00 PM
Manhattan	EMPIRE	2:00 PM – 6:00 PM
Manhattan	FASHION	2:00 PM – 6:00 PM
Manhattan	FREEDOM	11:00 AM – 3:00 PM
Manhattan	FULTON	11:00 AM – 3:00 PM
Manhattan	GRAND CENTRAL	11:00 AM – 3:00 PM
Manhattan	GREELEY SQUARE	11:00 AM – 3:00 PM
Manhattan	GREENWICH	2:00 PM – 6:00 PM
Manhattan	HARLEM	2:00 PM – 6:00 PM
Manhattan	HERALD SQUARE	11:00 AM – 3:00 PM
Manhattan	HUDSON	2:00 PM – 6:00 PM
Manhattan	HUNTER	11:00 AM – 3:00 PM
Manhattan	KIPS BAY	11:00 AM – 3:00 PM
Manhattan	LENOX HILL	2:00 PM – 6:00 PM

Manhattan	LINCOLN SQUARE	2:00 PM – 6:00 PM
Manhattan	MADISON SQUARE	2:00 PM – 6:00 PM
Manhattan	MIDTOWN WEST	2:00 PM – 6:00 PM
Manhattan	PARK PLACE	11:00 AM – 3:00 PM
Manhattan	PENNSYLVANIA	11:00 AM – 3:00 PM
Manhattan	PLAZA	11:00 AM – 3:00 PM
Manhattan	RANDALL'S ISLAND	7:00 PM – 11:00 PM
Manhattan	ROCKEFELLER CENTER	2:00 PM – 6:00 PM
Manhattan	ROOSEVELT	2:00 PM – 6:00 PM
Manhattan	SHERIDAN SQUARE	2:00 PM – 6:00 PM
Manhattan	SUTTON	11:00 AM – 3:00 PM
Manhattan	TIMES SQUARE	11:00 AM – 3:00 PM
Manhattan	TRIBORO	2:00 PM – 6:00 PM
Manhattan	TURTLE BAY	11:00 AM – 3:00 PM
Manhattan	WASHINGTON HEIGHTS	4:00 PM – 8:00 PM
Manhattan	YORKVILLE	2:00 PM – 6:00 PM
Queens	BORDEN	2:00 PM – 6:00 PM
Queens	FLUSHING	4:00 PM – 8:00 PM
Queens	JACKSON HEIGHTS	4:00 PM – 8:00 PM
Queens	JAMAICA	4:00 PM – 8:00 PM
Queens	LONG ISLAND CITY	2:00 PM – 6:00 PM
Queens	MASPETH	4:00 PM – 8:00 PM
Queens	REGO PARK	4:00 PM – 8:00 PM
Queens	RICHMOND HILL	7:00 PM – 11:00 PM
Queens	SUNNYSIDE	4:00 PM – 8:00 PM
Staten Island	FOX HILLS	4:00 PM – 8:00 PM
Staten Island	FRESH KILLS	4:00 PM – 8:00 PM
Staten Island	WAINWRIGHT	4:00 PM – 8:00 PM
Staten Island	WILLOWBROOK	4:00 PM – 8:00 PM
Staten Island	WOODROW	4:00 PM – 8:00 PM
Westchester	BUCHANAN	4:00 PM – 8:00 PM
Westchester	CEDAR ST.	4:00 PM – 8:00 PM
Westchester	ELMSFORD #2	4:00 PM – 8:00 PM
Westchester	GRANITE HILL	4:00 PM – 8:00 PM
Westchester	GRASSLANDS	2:00 PM – 6:00 PM
Westchester	HARRISON	2:00 PM – 6:00 PM
Westchester	MILLWOOD WEST	2:00 PM – 6:00 PM
Westchester	MOHANSIC	4:00 PM – 8:00 PM
Westchester	OSSINING WEST	4:00 PM – 8:00 PM
Westchester	PLEASANTVILLE	2:00 PM – 6:00 PM
Westchester	ROCKVIEW	4:00 PM – 8:00 PM
Westchester	WASHINGTON ST.	4:00 PM – 8:00 PM
Westchester	WHITE PLAINS	2:00 PM – 6:00 PM

**Commercial System Relief Program (21 Hour Notification Program)  
Event Call Windows for 2024**

For the 2024 DR season, 22 networks have moved to new call windows to better align with their respective network load peak. Please note these changes in Tables 3 and 4 below.

**Table 3: Networks with New Call Windows versus 2023 by Borough**

<b>Borough</b>	<b>Network</b>	<b>Event Call Window</b>
Bronx	CENTRAL BRONX	4:00 PM – 8:00 PM
Brooklyn	CROWN HEIGHTS	7:00 PM – 11:00 PM
Brooklyn	PARK SLOPE	4:00 PM – 8:00 PM
Brooklyn	RIDGEWOOD	7:00 PM – 11:00 PM
Brooklyn/Queens	RICHMOND HILL	7:00 PM – 11:00 PM
Manhattan	BEEKMAN	2:00 PM – 6:00 PM
Manhattan	CENTRAL PARK	4:00 PM – 8:00 PM
Manhattan	CITY HALL	2:00 PM – 6:00 PM
Manhattan	COLUMBUS CIRCLE	2:00 PM – 6:00 PM
Manhattan	FASHION	2:00 PM – 6:00 PM
Manhattan	HUNTER	11:00 AM – 3:00 PM
Manhattan	KIPS BAY	11:00 AM – 3:00 PM
Manhattan	LENOX HILL	2:00 PM – 6:00 PM
Manhattan	LINCOLN SQUARE	2:00 PM – 6:00 PM
Manhattan	MIDTOWN WEST	2:00 PM – 6:00 PM
Manhattan	ROCKEFELLER CENTER	2:00 PM – 6:00 PM
Manhattan	WASHINGTON HEIGHTS	4:00 PM – 8:00 PM
Queens	FLUSHING	4:00 PM – 8:00 PM
Westchester	CEDAR ST.	4:00 PM – 8:00 PM
Westchester	ELMSFORD #2	4:00 PM – 8:00 PM
Westchester	MILLWOOD WEST	2:00 PM – 6:00 PM
Westchester	PLEASANTVILLE	2:00 PM – 6:00 PM

**Commercial System Relief Program (21 Hour Notification Program)  
Event Call Windows for 2024**

**Table 4: Networks with New Call Windows versus 2023**

<b>11:00 AM - 3:00 PM</b>	<b>2:00 PM - 6:00 PM</b>	<b>4:00 PM - 8:00 PM</b>	<b>7:00 PM - 11:00 PM</b>
HUNTER	BEEKMAN	CENTRAL BRONX	CROWN HEIGHTS
KIPS BAY	CITY HALL	PARK SLOPE	RIDGEWOOD
	COLUMBUS CIRCLE	CENTRAL PARK	RICHMOND HILL
	FASHION	WASHINGTON HEIGHTS	
	LENOX HILL	FLUSHING	
	LINCOLN SQUARE	CEDAR ST.	
	MIDTOWN WEST	ELMSFORD #2	
	ROCKEFELLER CENTER		
	MILLWOOD WEST		
	PLEASANTVILLE		

**Commercial System Relief Program (21 Hour Notification Program)  
Event Call Windows for 2024**

For the 2024 DR season, 18 networks with the 6 Hour CSRP Response Period, which includes the one hour prior to and one hour after the CSRP Call Window

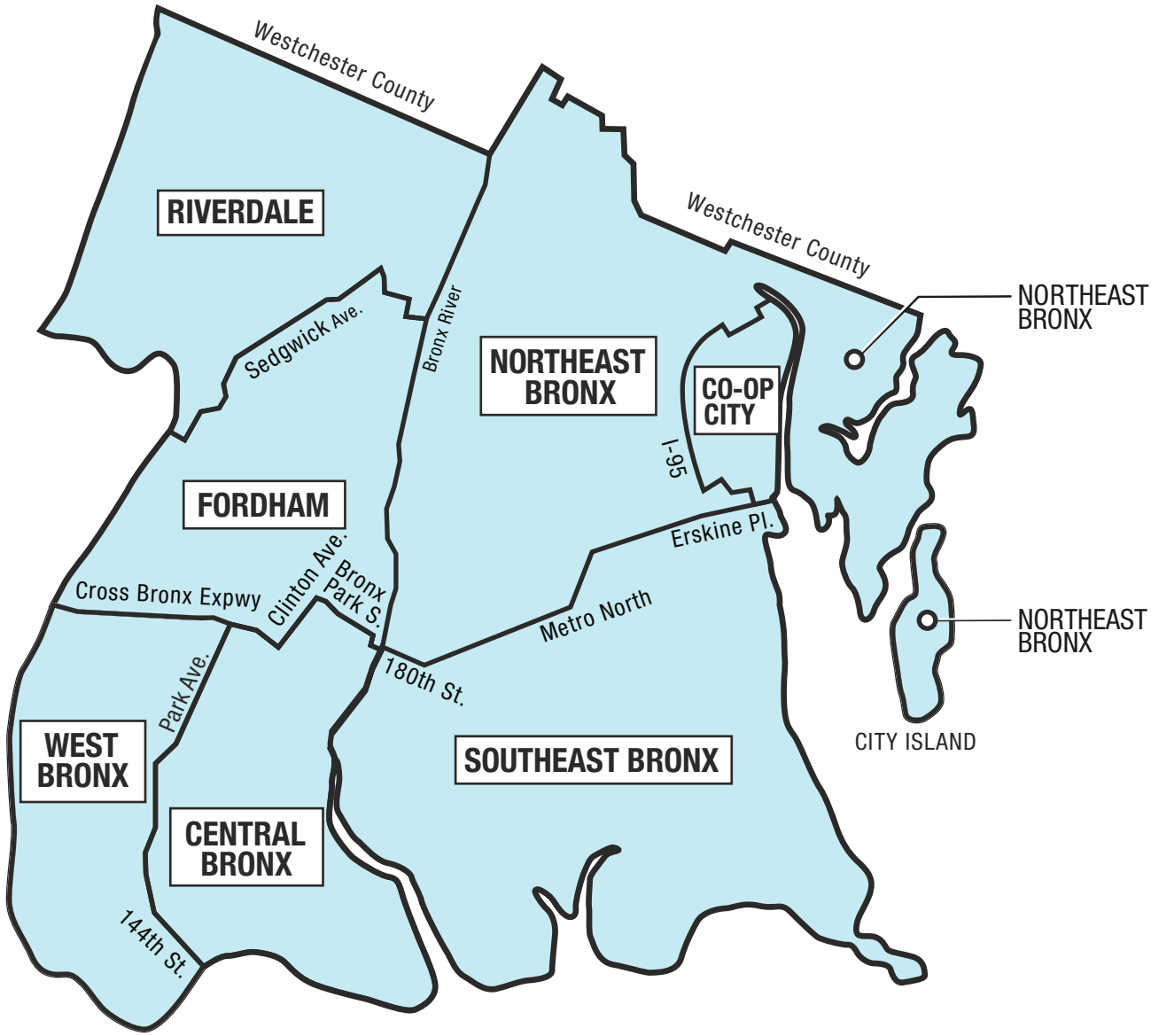
**Table 5: Networks with the 6 Hour CSRP Response Period**

<b>Borough</b>	<b>Network</b>	<b>Event Call Window</b>
Manhattan	BEEKMAN	2:00 PM – 6:00 PM
Manhattan	BOWLING GREEN	11:00 AM – 3:00 PM
Manhattan	CITY HALL	2:00 PM – 6:00 PM
Brooklyn	FLATBUSH	4:00 PM – 8:00 PM
Manhattan	GREELEY SQUARE	11:00 AM – 3:00 PM
Manhattan	HERALD SQUARE	11:00 AM – 3:00 PM
Manhattan	HUNTER	11:00 AM – 3:00 PM
Queens	JACKSON HEIGHTS	4:00 PM – 8:00 PM
Queens	JAMAICA	4:00 PM – 8:00 PM
Manhattan	LENOX HILL	2:00 PM – 6:00 PM
Queens	LONG ISLAND CITY	2:00 PM – 6:00 PM
Manhattan	MIDTOWN WEST	2:00 PM – 6:00 PM
Manhattan	PARK PLACE	11:00 AM – 3:00 PM
Manhattan	PLAZA	11:00 AM – 3:00 PM
Queens	REGO PARK	4:00 PM – 8:00 PM
Bronx	SOUTHEAST BRONX	4:00 PM – 8:00 PM
Manhattan	SUTTON	11:00 AM – 3:00 PM
Manhattan	TURTLE BAY	11:00 AM – 3:00 PM

# Bronx Map



- 11 a.m. - 3 p.m. (11:00 - 15:00)
- 2 p.m. - 6 p.m. (14:00 - 18:00)
- 4 p.m. - 8 p.m. (16:00 - 20:00)
- 7 p.m. - 11 p.m. (19:00 - 23:00)



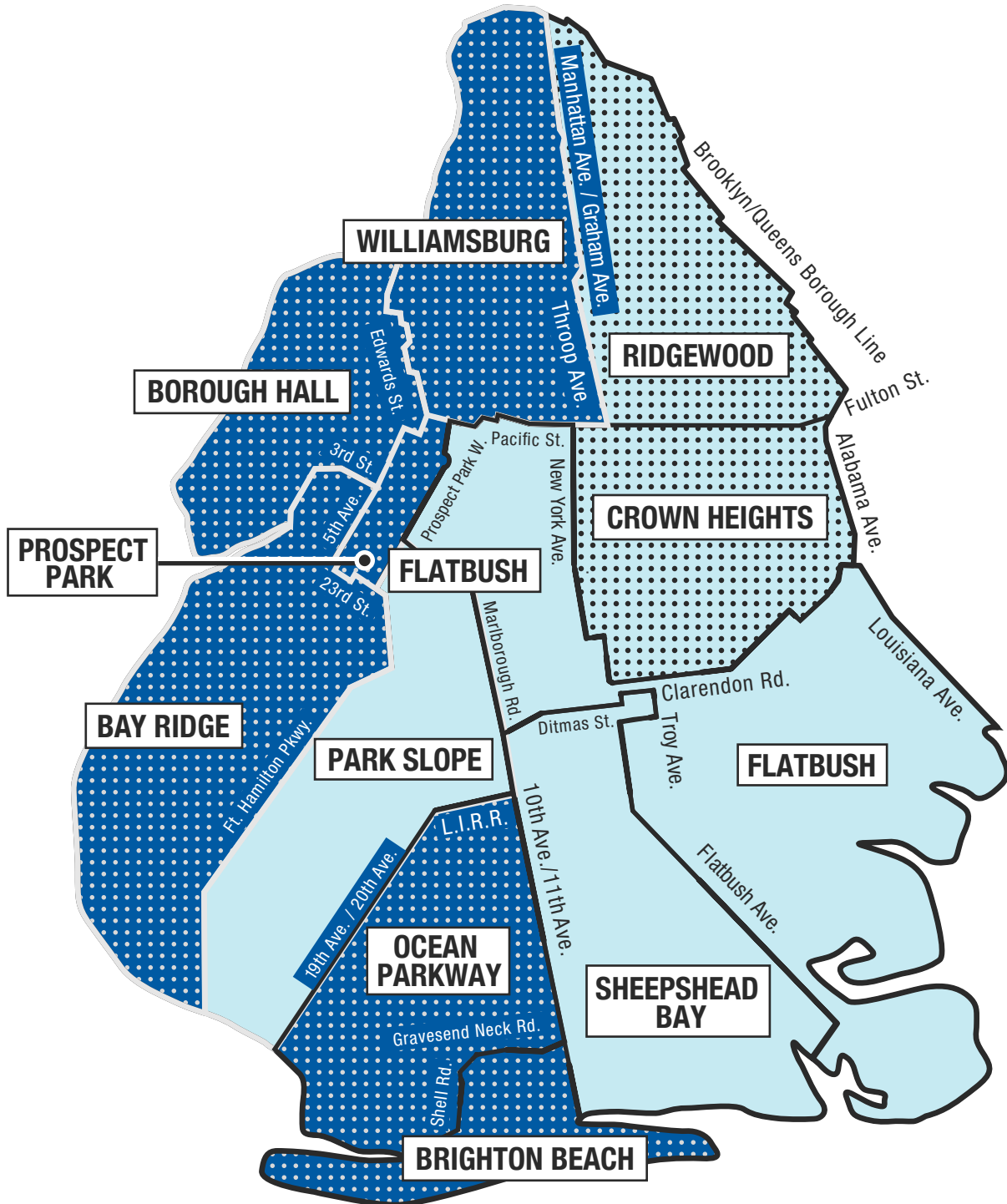
Notes: All boundaries are approximate.  
 Certain northern portions of Riverdale may be part of the Granite Hill network in Westchester.  
 Certain northern portions of the Northeast Bronx network may be part of the Washington Street network in Westchester.



# Brooklyn Map



- 11 a.m. - 3 p.m. (11:00 - 15:00)
- 2 p.m. - 6 p.m. (14:00 - 18:00)
- 4 p.m. - 8 p.m. (16:00 - 20:00)
- 7 p.m. - 11 p.m. (19:00 - 23:00)



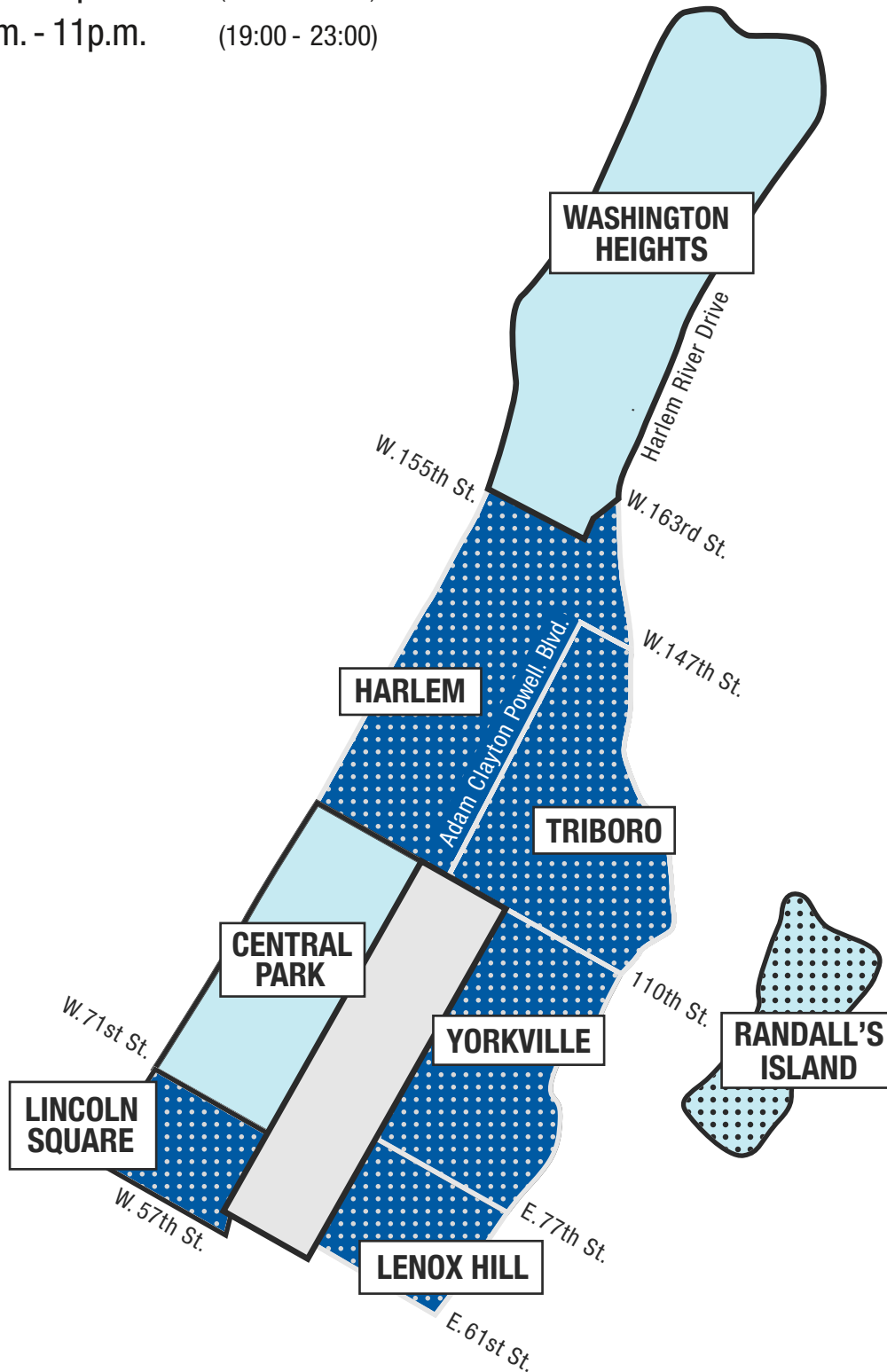
Notes: All boundaries are approximate.

Part of northeast Brooklyn is in the Richmond Hill network, which is displayed on the Queens map.

# Manhattan (North) Map



- 11 a.m. - 3 p.m. (11:00 - 15:00)
- 2 p.m. - 6 p.m. (14:00 - 18:00)
- 4 p.m. - 8 p.m. (16:00 - 20:00)
- 7 p.m. - 11 p.m. (19:00 - 23:00)

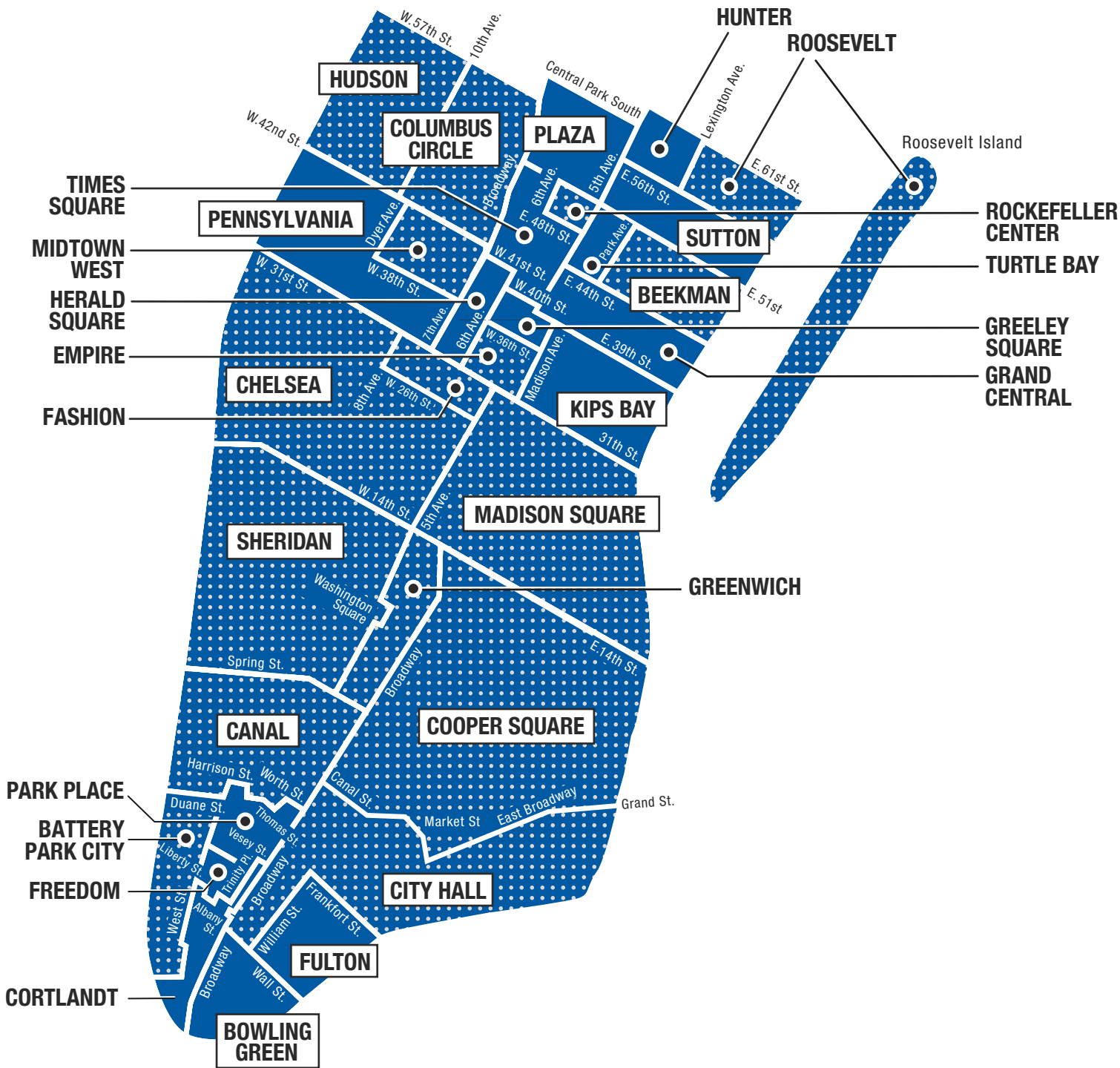


Note: All boundaries are approximate.

# Manhattan (South) Map



- 11 a.m. - 3 p.m. (11:00 - 15:00)
- 2 p.m. - 6 p.m. (14:00 - 18:00)
- 4 p.m. - 8 p.m. (16:00 - 20:00)
- 7 p.m. - 11 p.m. (19:00 - 23:00)

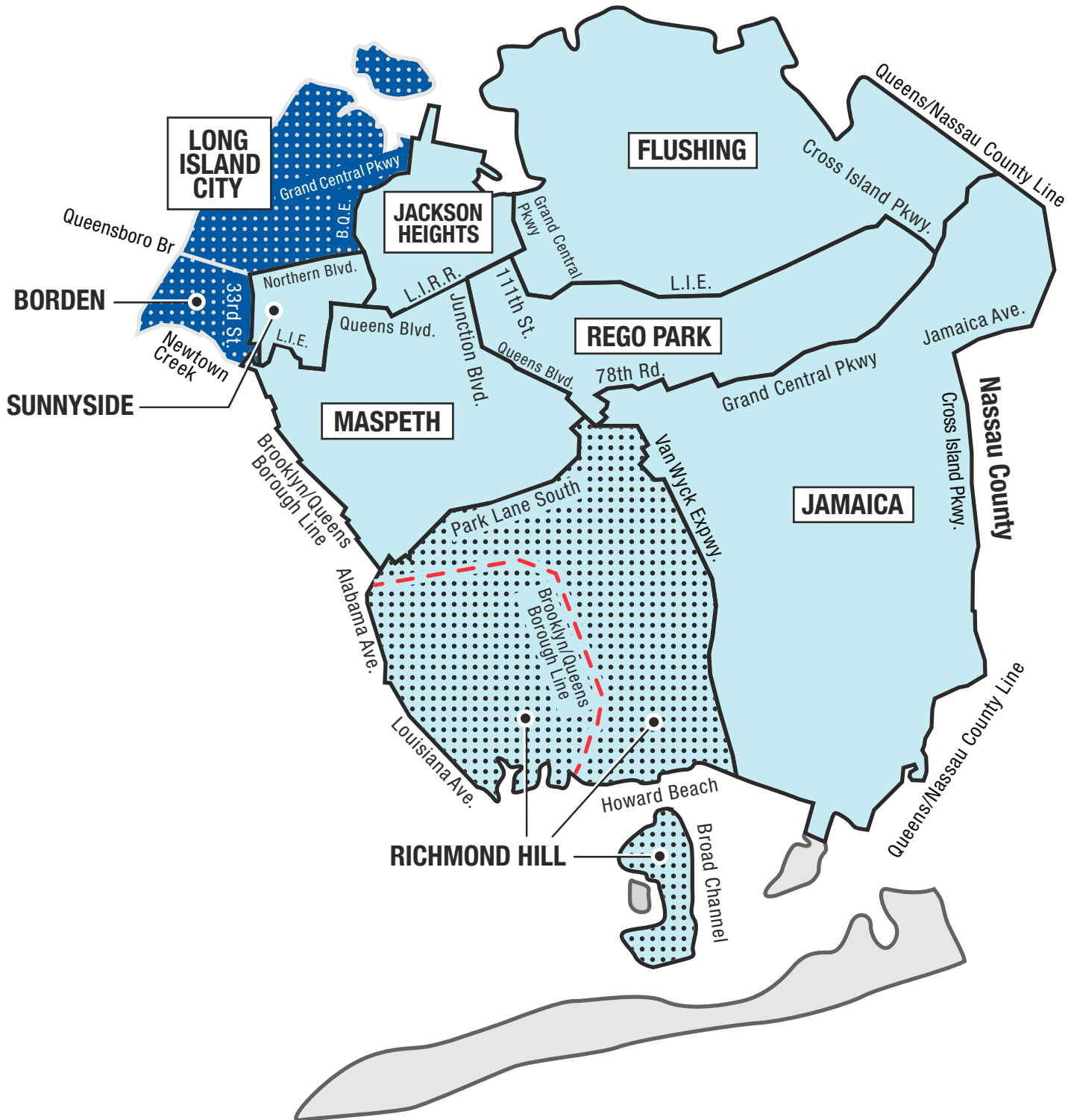


Notes: All boundaries are approximate

# Queens Map



- 11 a.m. - 3 p.m. (11:00 - 15:00)
- 2 p.m. - 6 p.m. (14:00 - 18:00)
- 4 p.m. - 8 p.m. (16:00 - 20:00)
- 7 p.m. - 11 p.m. (19:00 - 23:00)



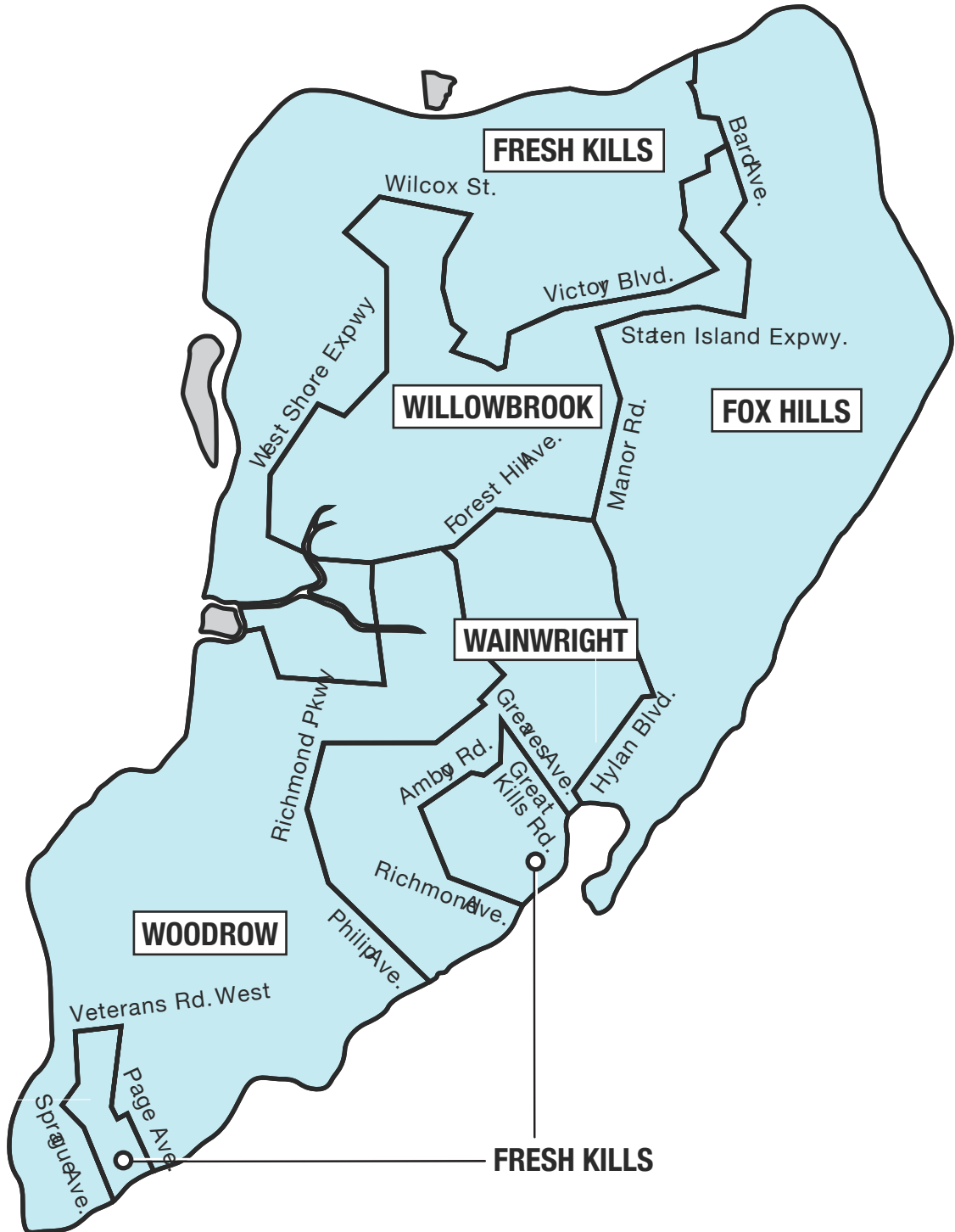
Notes: All boundaries are approximate

Far Rockaway is not part of the Con Edison service territory. This area is serviced by PSEG Long Island/LIPA.

# Staten Island Map



- 11 a.m. - 3 p.m. (11:00 - 15:00)
- 2 p.m. - 6 p.m. (14:00 - 18:00)
- 4 p.m. - 8 p.m. (16:00 - 20:00)
- 7 p.m. - 11 p.m. (19:00 - 23:00)

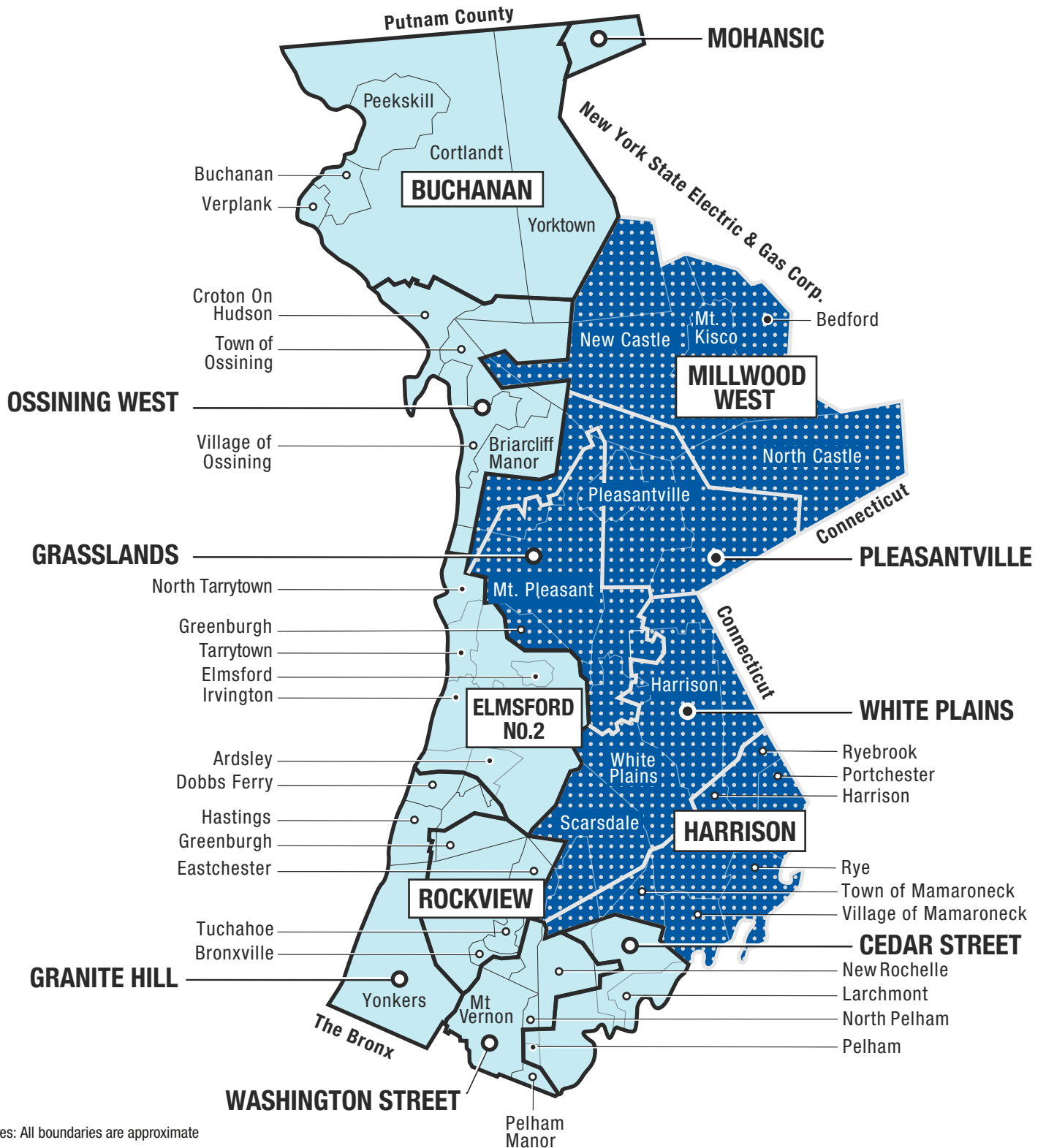


Notes: All boundaries are approximate

# Westchester Map



- 11 a.m. - 3 p.m. (11:00 - 15:00)
- 2 p.m. - 6 p.m. (14:00 - 18:00)
- 4 p.m. - 8 p.m. (16:00 - 20:00)
- 7 p.m. - 11 p.m. (19:00 - 23:00)



Notes: All boundaries are approximate

**Con Edison Demand Response Programs**  
**Distribution Load Relief Program (2 Hour or Less Notification Program)**

**List of Tier 2 Networks for 2024**

Customers participating in DLRP will be asked to reduce their energy use when there is a contingency affecting their specific area of Con Edison’s electric system. Notice will be provided two hours or less before the demand response event start time. Electrical networks are separated into two tiers - Tier 1 and 2. Tier 2 networks are considered a higher priority for demand response and are paid at a higher incentive rate than the accounts in Tier 1 networks.

Any network not listed as Tier 2 is categorized as Tier 1.

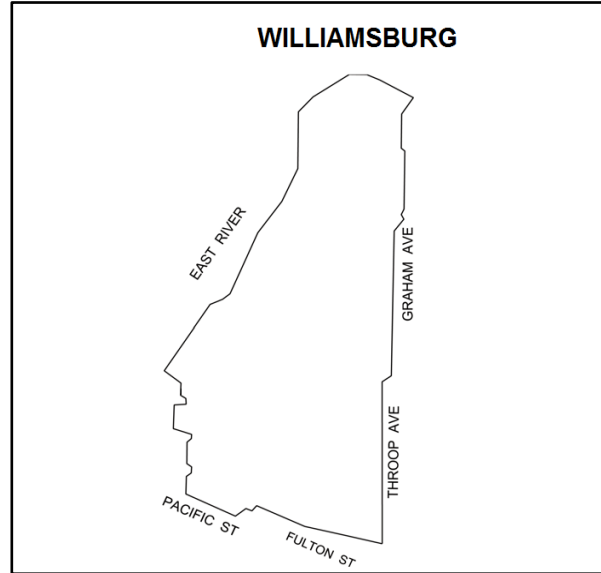
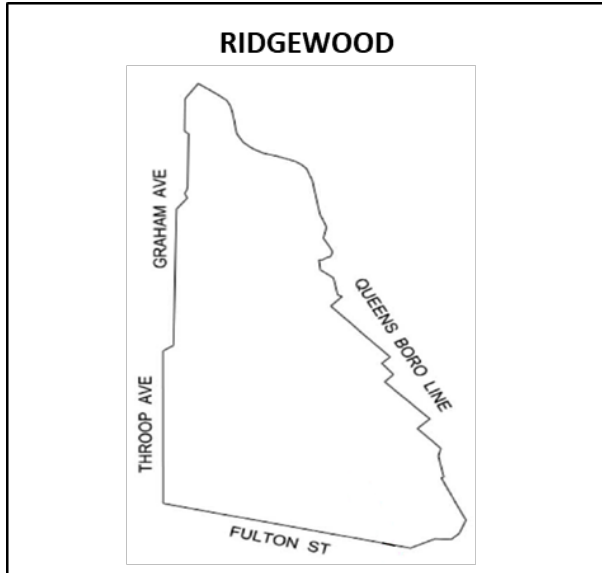
For the 2024 DR season, two new networks will be categorized as a Tier 2 networks (Jamaica and Riverdale). Two networks will revert back to Tier 1 classification (Ocean Parkway and Borough Hall). These changes were made in accordance with the revised evaluation criteria, as ordered by the PSC as part of filing 17-E-0741, to align the Tier 2 networks with those in most need of contingency load relief.

Network boundaries are typically different from neighborhood borders. For example, the Richmond Hill network includes parts of Brooklyn and Queens. Current Aggregators and Direct Enroll customers should use the Network Lookup tool in the DR/SUR Portal to confirm the assigned network and DLRP tier. If you have further questions, email Con Edison’s Demand Response team at [demandresponse@coned.com](mailto:demandresponse@coned.com)

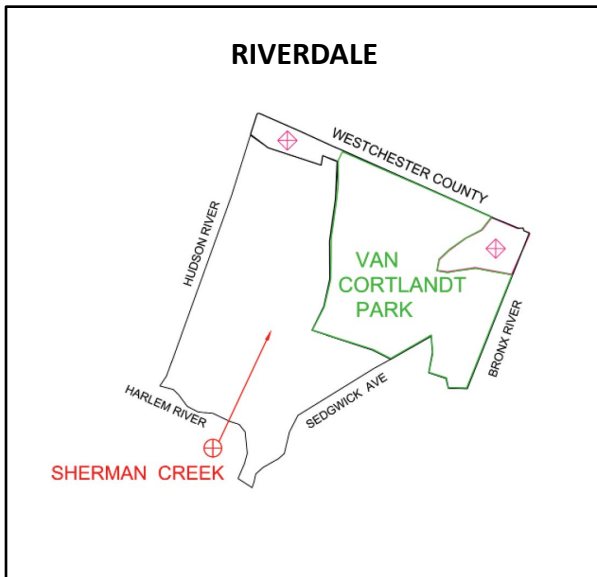
2024 DLRP Tier 2 Networks
Central Bronx
Fordham
Jackson Heights
Jamaica
Northeast Bronx
Ridgewood
Riverdale
Southeast Bronx
West Bronx
Williamsburg

Distribution Load Relief Program (2 Hour or Less Notification Program)  
Maps of Tier 2 Networks for 2024

Brooklyn Networks



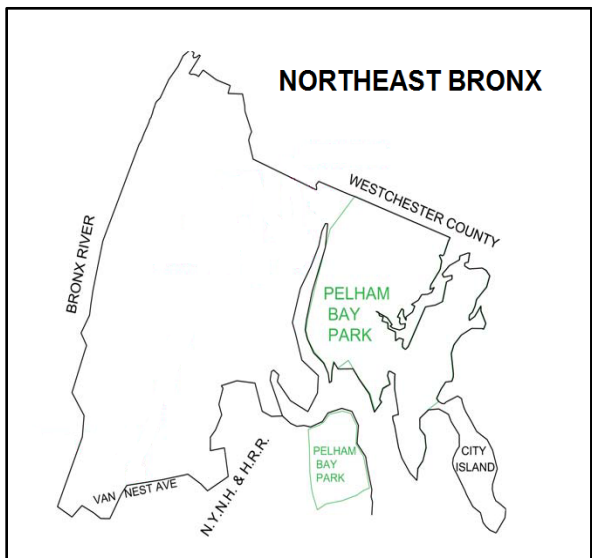
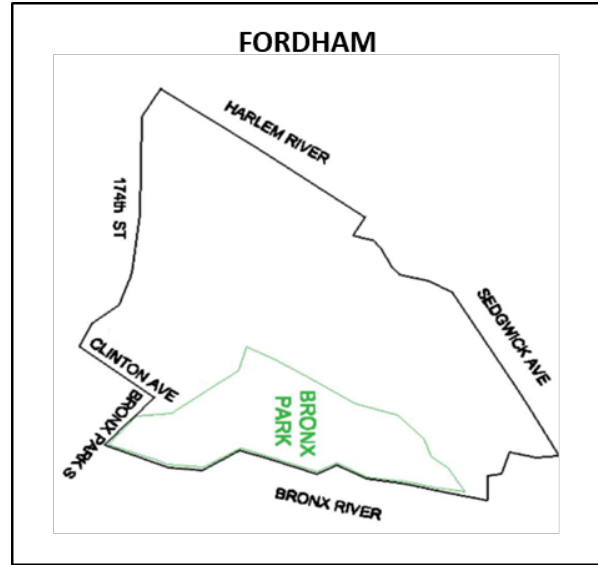
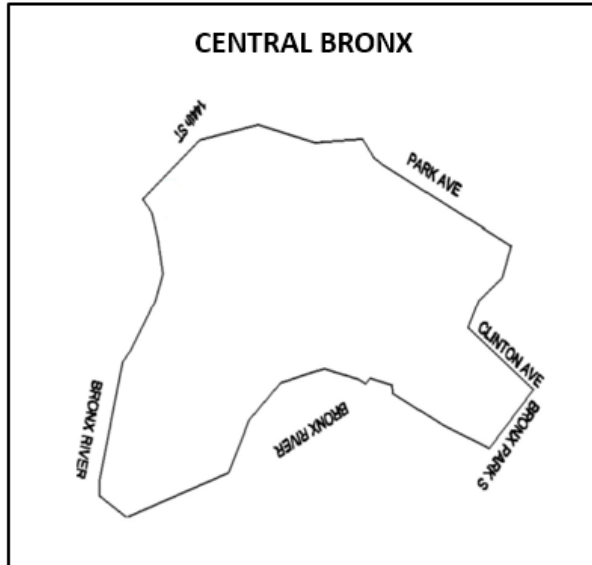
Westchester Network





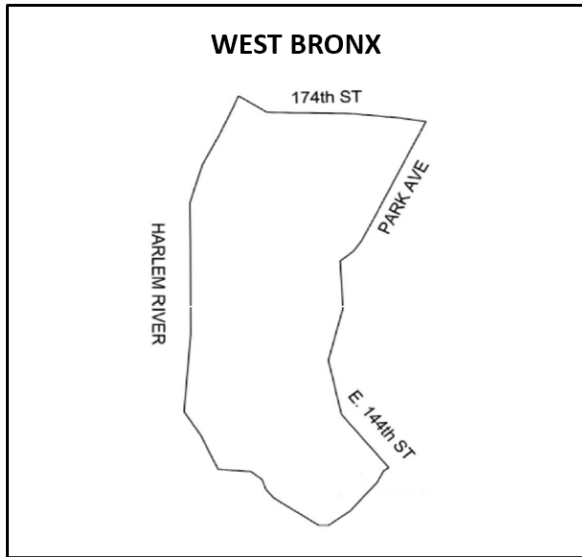
Distribution Load Relief Program (2 Hour or Less Notification Program)  
Maps of Tier 2 Networks for 2024

Bronx Networks



Distribution Load Relief Program (2 Hour or Less Notification Program)  
Maps of Tier 2 Networks for 2024

Bronx Networks (continued)



Queens Network

