Tampering With Con Edison Equipment is Illegal

It also creates hazards that could hurt you. If you think someone has tampered with our equipment, call 1-888-314-5385. You do not have to give us your name.

Working Together

Con Edison continuously monitors and inspects its electric system to keep you safe. You can help us keep our system safe by calling the police if you see suspicious individuals or activities around our facilities and equipment.

Want to Know More?

For additional electric safety information, visit conEd.com/energysafety or scan this code with your smart phone.

The following organizations also offer safety ideas:

- Electrical Safety Foundation International, esfi.org
- Consumer Product Safety Commission, cpsc.gov
Electric Safety in Your Home

- Check outlets for loose connections and corrosion. Call an electrician if there is a problem.
- Use safety covers on outlets to safeguard children.
- Replace electric cords that have worn spots or frayed wires.
- Try not to conceal outlets behind furniture or window coverings.
- Keep electrical appliances a safe distance from sinks and tubs. Do not retrieve electrical products that fall in water. If you are dry and the plug is not wet, pull the plug, not the cord, from the outlet. Or, use the circuit breaker to shut off the power.
- Don’t use appliances during electric lightning and/or thunderstorms. Unless it is an emergency, do not use phones with charging cords.
- Don’t place electric cords under carpets or furniture.
- Never staple or nail electric cords to walls or baseboards.
- Don’t overload extension cords or connect them to other extension cords.
- Never remove the third prong from a plug to make it fit a two-prong outlet.
- Don’t overload outlets or power strips with large appliances, such as refrigerators or toaster ovens.
- Unplug unused appliances.
- Replace missing or broken wall plates.
- If an outlet or wall plate feels hot, immediately shut off the circuit and have a professional check it.
- Use surge protectors to safeguard appliances and electronics.
- Use small appliances and tools that are certified by a recognized independent testing lab.

- Know where your main electrical panel is so you can turn off the electricity in an emergency.
- Space heaters should be plugged directly into an outlet without the use of extension cords.
- Lithium batteries used for e-bikes and scooters should be charged outside your home

When You’re Outside

- Never go near or touch a fallen power line or other damaged electrical equipment. Call 1-800-CONED (1-800-752-6633) to report the condition.
- Do not drive over downed lines. If you do, don’t get out of your vehicle. Call 911 and keep nonemergency people away.
- Keep pets away from lampposts, grates, and manhole covers, especially when it is cold and wet.
- Use electrical products outdoors only if they are marked for outdoor use, and never use outdoor portable electrical appliances or tools while you are wet or near water.
- Keep outdoor outlets covered and dry between uses.
- Do not fly kites near overhead power lines.
- Never use a metal ladder near overhead lines, and do not let the ladder come into contact with the wires.

Report Damaged Streetlights
Stay away from open or damaged streetlight bases and call 311. In Westchester County, contact the local municipality.