Policy Statement

If field verification indicates that there is an obstruction, the Telecom Customer and Con Edison have four options:

1. Reroute
2. Dead Cable Removal
3. Dig-to-Clear
4. Relay

When a Telecom Customer requests an Engineering Record Search from Con Edison, for a possible reroute of their intended path and a new Engineering Record Search identifies available duct space, the cost of the Engineering Record Search reroute will be charged to the Telecom Customer.

If a dead cable exist in a route, based upon Company plates and a Maintenance Duct is also available, Con Edison will attempt to remove the dead cable. This option avoids the need for costly new relay to be built. The costs for the removal of the dead cable, even if not successful, will be the responsibility of Telecom Customer.

When a Telecom Customer requests a dig-to-clear from Con Edison, it hopes that the point of obstruction will be cleared through mechanical means or by replacing that portion of obstructed duct by excavating the street. Should Con Edison clear the obstruction, the benefit will be for that individual Telecom Customer. For this reason, the cost of the dig-to-clear shall lie solely with that Telecom Customer.

When a Telecom Customer requests a relay from Con Edison, we will build two Telecom ducts that run the complete length from one manhole to the next manhole. If Con Edison builds new Telecom duct, the installation will benefit more than one Telecom Customer, therefore the entire cost will be included into the Telecom Blended Class.

Con Edison reserves the right to install additional ducts for electric use during new Telecom duct construction and installation. The cost of the electric duct is the responsibility of Con Edison.

Con Edison reserve the right to limit the number of relays to be constructed for a given route due to the costs by providing an alternative reroute to the customer that would accommodate their request.