



## **March 2024 CORE Update Presentation**

Please see the attached presentation from the Core Project Update given on March 26, 2024.

If you have any other questions, please feel free to contact us at [RetailAccess@coned.com](mailto:RetailAccess@coned.com).

Thank you,

Retail Choice Operations

Consolidated Edison Company of New York, Inc.

[www.Coned.com](http://www.Coned.com)



# CORE Update for ESCOs

*March 2024*

# Guidelines for Session Engagement



Your microphone will remain disabled until we reach the Q&A portion of the presentation. Please keep your microphone on mute when not speaking



Your camera has been disabled for the duration of the meeting



During the Q&A portion, raise your hand if you would like to ask a question



You can also participate by typing a question or comment into the chat

# Agenda

- Program Update
- System Reminders

# Program Update

# CORE Program Update

- 820 EDI Transaction for Payments for February 2024 have been processed
- Legacy Grace Period (Ended February 22, 2024)
- Retail Access System Replacement Reminder

# System Reminders

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- **Newsletters/Presentations**

- Prior presentations and newsletters can be found on our website: [Energy Service Company Newsletters](#)

- **Meter Reading Schedule**

- The 2024 Meter Reading Schedule - Electric & Gas has been shared and it can be found on our website: [2024 METER READING SCHEDULE - ELECTRIC & GAS](#)
- Cycle Read Dates – CECONY ([Newsletter Issue 34](#))/ ORU ([Newsletter Issue 39](#)) post go live for 2023.

- **Legacy Grace Period**

- The grace period where we accepted both legacy and new account numbers via EDI for both ESCO Shell Account and Customer Account ended on February 22, 2024. Only new account numbers will be accepted via EDI.

- **Account Number Lookup**

- TCIS/RAIS websites will align with Con Ed/ORU overall digital customer experience which means you will be able to search via either the legacy or new account number, but only the new account number will be displayed on the website.



# Questions?

