



Retail Access System Replacement Project Announcement

Consolidated Edison Company of New York (CECONY) and Orange & Rockland Utilities (ORU) have commenced a **Retail Access System Replacement Project** that will modernize the Company's current Retail Access systems to more effectively facilitate the exchange of customer information among CECONY, ORU (including RECO), and ESCOs.

Stakeholders (Marketers / ESCOs) will be engaged throughout this project. Upcoming activities will be scheduled soon and will include two key meetings to gather stakeholder input:

- **March 27, 2024:** Stakeholder Input Meeting #1 to gather initial stakeholder input
- **Q2 2024:** Stakeholder Input Meeting #2 to gather input on the Company's draft business plan (which will be shared prior to this meeting), testing and implementation milestones, and test plan and communication protocols

The Company looks forward to engaging with you over the course of this project and will continue to provide updates and communications with more information.

Thank you,

Retail Choice Operations
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Contact Us

If you have any questions or comments, please [visit our ESCO website](#) or email RetailAccess@coned.com.