

November 27, 2023 Retail Choice Meeting Slides

Please see the attached slides for the November 27, 2023 meetings:

- CORE Post-Cutover update
- CECONY Retail Choice System Issues
- CECONY Electric Marketer Meeting

Thank you,

Retail Choice Operations
Consolidated Edison Company of New York, Inc.
www.coned.com

Contact Us

If you have any questions or comments, please [visit our ESCO website](#) or email RetailAccess@coned.com.



conEdison

Housekeeping



Your microphone will remain disabled until we reach the Q&A portion of the presentation. Please keep your microphone on mute when not speaking



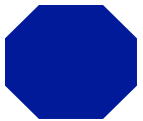
Your camera has been disabled for the duration of the meeting



During the Open Forum/Q&A portion, raise your hand if you would like to ask a question



You can also participate by typing a question or comment into the chat



Please refrain from revealing confidential customer information

CORE Update for ESCOs

November 27, 2023

Agenda

- Program Update
- Support Process
- System Reminders

Program Update

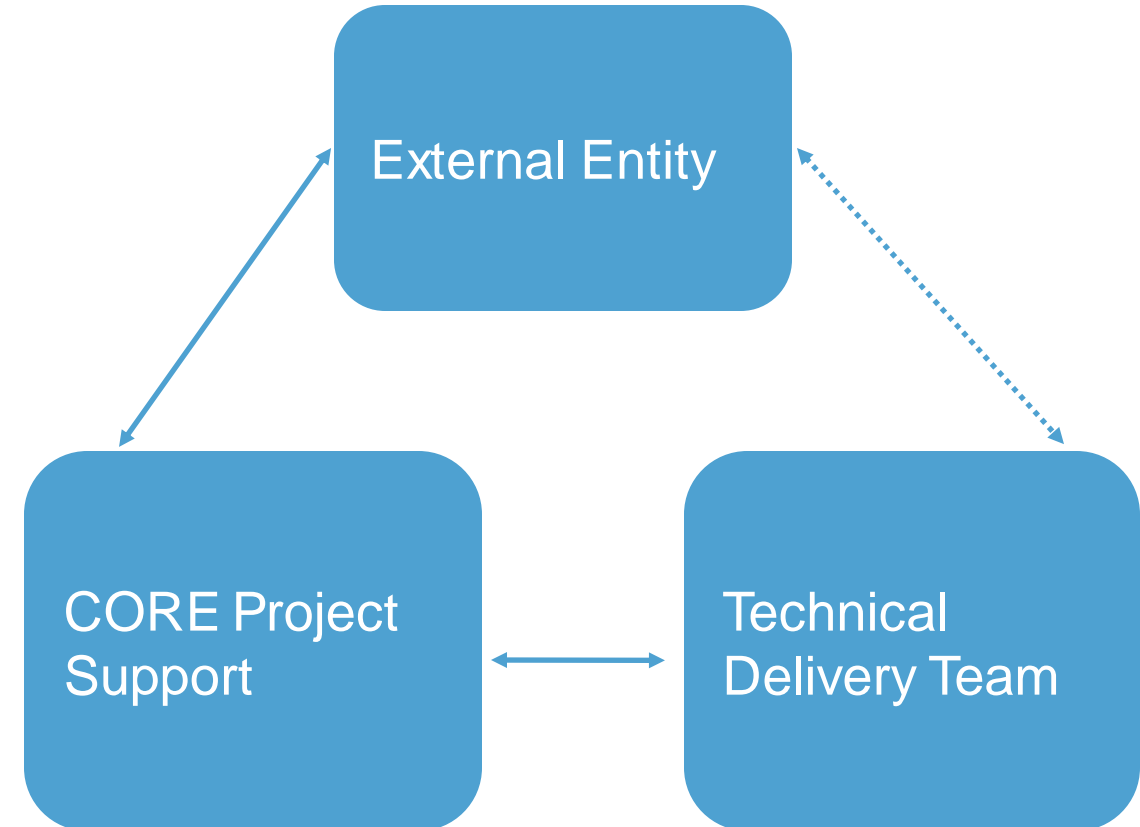
CORE Program Update

- The different EDI transaction types (814s, 867s, 810s and 820s) have been executed in Production since go-live
- 820 EDI Transactions for Payments of October 2023 have been processed
- The CORE program is currently in the Hypercare Period
- Dedicated project team members (technical and business) assigned

Support Process

CORE Program - High Level Support Process

- External Entities (ESCOs, EDI Providers, EDI Billers etc.) report observations
- CORE Project Support Team acts as Tier-1 Support to correspond with the External Entities
- Technical Delivery Team performs root cause analysis, development fixes and transactional reconciliation




System Reminders

System Reminders

- **90-day Grace Period**
 - During the first 90 days, the inbound requests can be sent using the legacy customer account number
- **Cycle Read Dates – CECONY / ORU**
 - As part of new billing system implementation, scheduled cycle read dates, for the remainder of 2023, are changing based on the configuration and nature of this implementation. This is a one-time activity and for the calendar year 2024, this will be back to the standard business process
 - For any future enrollments for 2023, please make sure to take the new scheduled dates into consideration.
 - Newsletters were sent for the Con Ed ([Newsletter Issue 34](#)) / ORU ([Newsletter Issue 39](#)) schedules
- **Account Number Lookup**
 - Additional feature to search for legacy account numbers using the corresponding CC&B account number

Additional Resources

Con Ed Retail Choice - Account Number Lookup (Electric)

Alerts Downloads Billing Capacity & Energy Admin Log Out

[Home](#) / [ViewCustomerAccountInfo](#) / [Bill History](#)

Bill History

Account Details

Name	
CCB Account	
Legacy Account	
Service Address	
Town	
Zip Code	

Meter Numbers

--

Meter Readings

From Date	To Date	Use	Reading	KVARs	Demand	Bill Amt

Con Ed Retail Choice - Account Number Lookup (Gas)



Reports

Billing

Enrollments

Log Out

Home / Reports / General Reports / Account Billing History

CSS Account Number:

TO EXCEL

SUBMIT

Customer Name:

Service Address:

Town/Zip:

Account Number

Next Read Date:

Trip Number:

Legacy Account Number:

TAX:

Muni:

Service Class:

Residential (%):

Seasonal Turn-Off:

From Date

To Date


Use

Therms

Bill Amt

ORU Retail Choice - Account Number Lookup

Home [Contact Us](#)

 Alerts Downloads View Capacity & Energy Admin **Log Out**

[Home](#) / [ViewCustomerAccountInfo](#) / View Customer Account Details

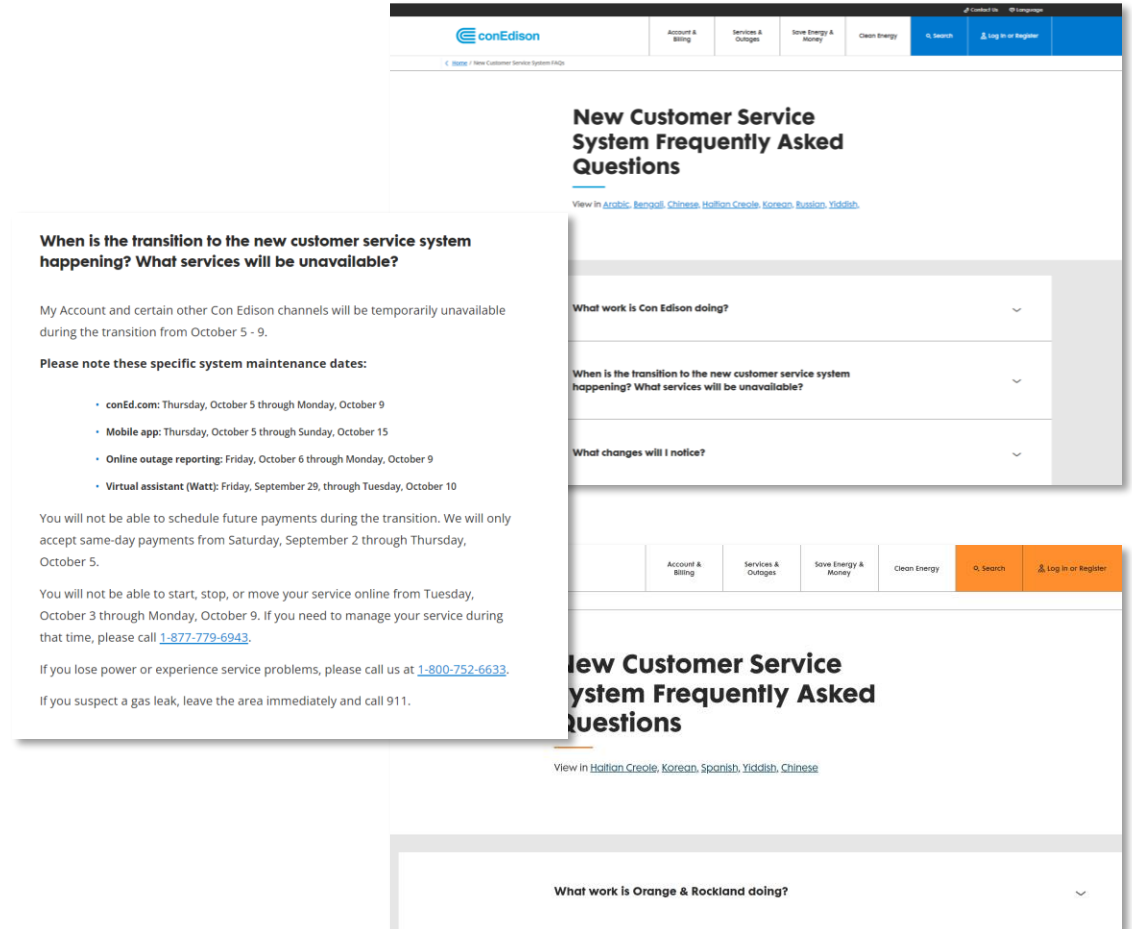
View Customer Account Details

Account Details

Name	
<input type="text" value="CCB Account"/>	
<input type="text" value="Legacy Account"/>	
Service Address	
Town	
Zip Code	


Resources For Customers

Visit the frequently asked questions pages at <https://www.coned.com/en/faqs/new-customer-service-system-faqs> or <https://www.oru.com/en/faqs/new-customer-service-system-faqs> learn more about the new customer service system



Resources For Customers

CECONY and ORU bills after the new customer service system goes live will note the customer's new and prior account number for a period of time.



Current balance due

\$131.00

Pay By 10/12/23

Account: 11112-34555-6 Prior Account 12-3456-7891-0123-4

Service delivered to:
Next Billing Date: Thursday, October 19, 2023

Your bill breakdown

Last billing period
Your billing summary as of Sep 19, 2023

Total charges from your last bill	\$131.00
Payments through Sep 18, thank you	-\$131.00
Balance from previous bill	None

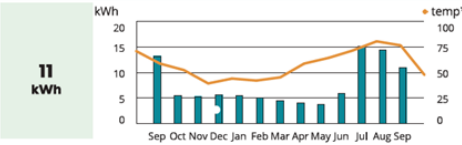
Your new charges
Billing period: Aug 21, 2023 to Sep 19, 2023

Budget billing amount	\$131.00
Total from this billing period	\$131.00
Total amount due	\$131.00

Payment is due upon receipt of this bill. To avoid a late payment charge of 1.5%, please pay the total amount due by **Oct 12, 2023**.

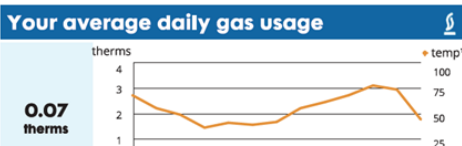
Your average daily electric usage

11 kWh



Your average daily gas usage

0.07 therms




Messages For You

Please check your bill and note your new account number. For your convenience, your prior account number is also provided. Learn more at: conEd.com/NewCustomerServiceSystem. If you use Bill Pay directly through your bank's website, inform them of your new 11-digit account number.

12 MONTH BUDGET BILLING PLAN

Month	Budget Billed To Date	Actual Billed To Date	Difference Amount
6	\$786.00	\$969.02	\$183.02

Get Smarter with your smart meter.
Learn how much energy you are using, and how to avoid seasonal spikes in energy use. Log in or create an account at conEd.com/EnergyUsage.



Current balance due

\$247.35

Pay By 10/13/23

Account: 11234-56789-0 Prior Account: 13256-74751

Service delivered to:
Next Billing Date: Thursday, October 19, 2023

Your bill breakdown

Last billing period
Your billing summary as of Sep 21, 2023

Total charges from your last bill	\$295.79
Payments through Sep 20, thank you	-\$295.79
Balance from previous bill	None


Your new charges
Billing period: Aug 21, 2023 to Sep 21, 2023

Electricity charges - for 31 days	\$207.06
Gas charges - for 31 days	\$40.29
Total from this billing period	\$247.35
Total amount due	\$247.35

Payment is due upon receipt of this bill. To avoid a late payment charge of 1.5%, please pay the total amount due by **Oct 13, 2023**.

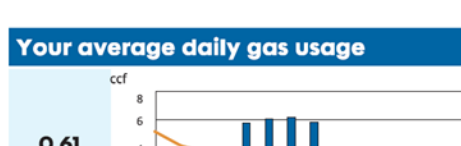
Your average daily electric usage

25.23 kWh



Your average daily gas usage

0.61 ccf



Messages For You

Please check your bill and note your new account number. For your convenience, your prior account number is also provided. Learn more at: oru.com/NewCustomerServiceSystem. If you use Home Banking directly through your bank's website, inform them of your new 11-digit account number.

Retail Access System Issues Quarterly Meeting

November 27, 2023

Agenda

- 2022 Rate Case
- System Issue Definition
- Current System Issues
- Open Forum/Q&A
- Next Steps

2022 Rate Case

- Order approving Joint Proposal issued July 20, 2023
- Retail Access action items
 - Host initial meeting to compile listing of internal system issues
 - List will be circulated after the meeting
 - Communicate subsequent internal system issues
 - Within 5 business days of becoming aware of a new issue, ESCOs will be notified via newsletter
 - Distribute monthly reporting on internal system issues
 - **Hold quarterly meetings to continue discussion of internal system issues as well as any other ongoing/proposed impactful IT changes**

What Is a System Issue?

- An internal system or processing issue which impacts exchange of information or processing of data on a widescale basis
- Excludes issues that affect both ESCO and non-ESCO customers, such as estimated/delayed billing

Open System Issues

ID	Issue Description	Impact	Resolution	ETA
1	Incorrect account coding	<p>Billing option indicator: This issue occurred when the billing option was changed during the gas effective period.</p> <p>This impacted approximately 1.6% of gas ESCO accounts. Electric ESCO accounts are not impacted.</p>	<p>Impacted population pre CC&B implementation is being adjusted. The issue is not present with the implementation of CC&B.</p>	Q4 2023
5	Rejected prices in TCIS	<p>TCIS cannot handle a consecutive drop and enrollment from the same ESCO. This caused legitimate price changes to erroneously reject.</p> <p>This impacted approximately 0.5% of gas ESCO accounts. Electric ESCO accounts were not impacted.</p>	<p>Path to resolution has been identified, the impacted account population will be corrected with manual adjustments; gas prices will be accepted. The issue is not present with the implementation of CC&B.</p>	Q4 2023

Open System Issues

ID	Issue Description	Impact	Resolution	ETA
6	Electric 814-C ESCO-initiated price change requests rejected incorrectly	Approximately 14% of electric ESCO price change requests were incorrectly rejected in RAIS because of date validation rules that needed updating. These rejections were on requests where the effective date was seen to be right before the last cycle date received. Gas ESCO price change requests are not impacted..	The code fix for the date validation in RAIS to use the proper last cycle date was completed. We are reviewing the impacted population to determine next steps which can include cancel/rebill or asking ESCOs to resubmit price changes.	Q1 2024
7	867 interval data requests (IDRs) sent with missing intervals	EDI files for roughly 30% of accounts that receive interval usage were sent missing the 1st day of usage and/or 23 hours of the last day of usage.	The code fix has been completed and ConEd is ready to resend the impacted files. Since resent files would have the same transaction IDs, each impacted ESCO will be contacted and worked with individually.	Q1 2024 (dependent on conversation with impacted ESCOs)

Next Steps

- Monthly list circulated by November 30
- Ongoing communications
 - Subsequent issues will be announced in an ESCO newsletter within 5 days of Con Edison's becoming aware of an issue
 - <https://www.coned.com/en/business-partners/become-a-supply-partner>
 - Monthly reports to be filed by end of each month
 - Quarterly meetings
- If a party needs to provide confidential information to raise an issue, please send it to: retailaccess@coned.com

Open Forum/Q&A



Annual Electric Marketer Meeting

November 27, 2023

Agenda

- Corporate Updates
- Account Billing
- Retail Access Information System (RAIS)
- Electronic Data Interchange (EDI)
- Meter Reading Schedule for 2024
- Reminders and Available Resources
- Q&A

Corporate Updates

Customer Service System implementation background

Multiple systems and different processes are underlying architectures that support critical customer functions



Meter to cash processes including billing, payment processing, collections



Interface for customer service representatives



Interfaces with enterprise-wide applications



Repository for all confidential customer information, premise and meter information needed to support operational processes

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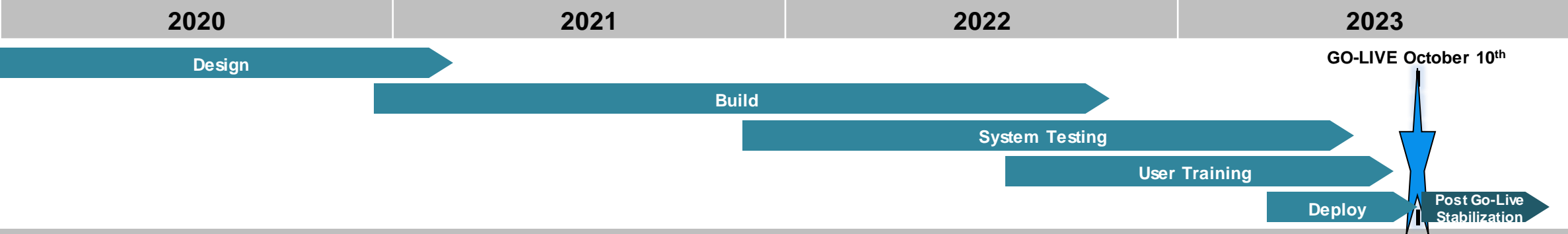
Orange and Rockland Utilities



3.4 M
CE electric
accounts



305K
ORU electric
accounts



What are the benefits?



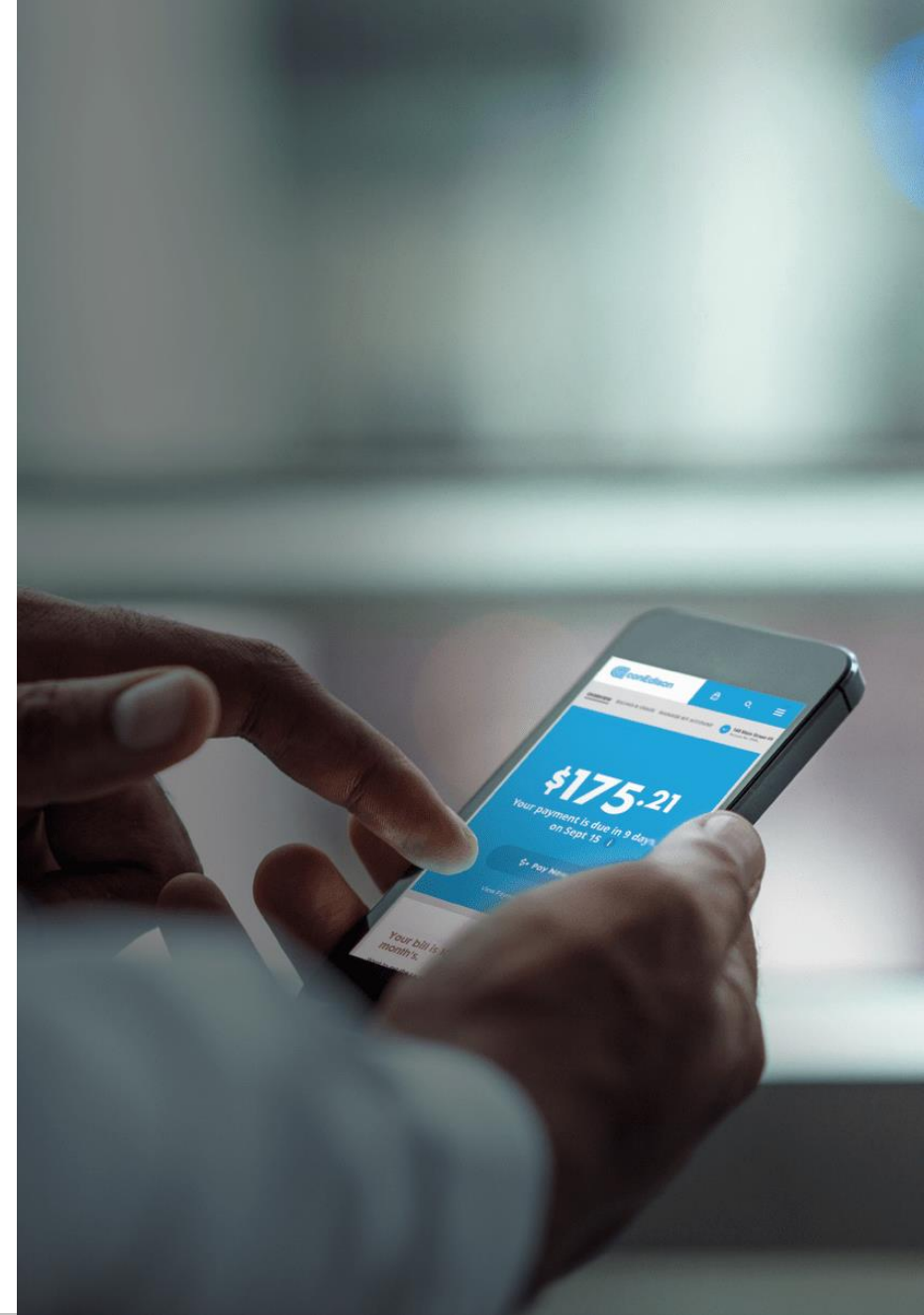
Business Objective

On October 10, 2023, the Company implemented a new Customer Service System which will support the future needs of our customers and stakeholders, while minimizing risk and maximizing value opportunities

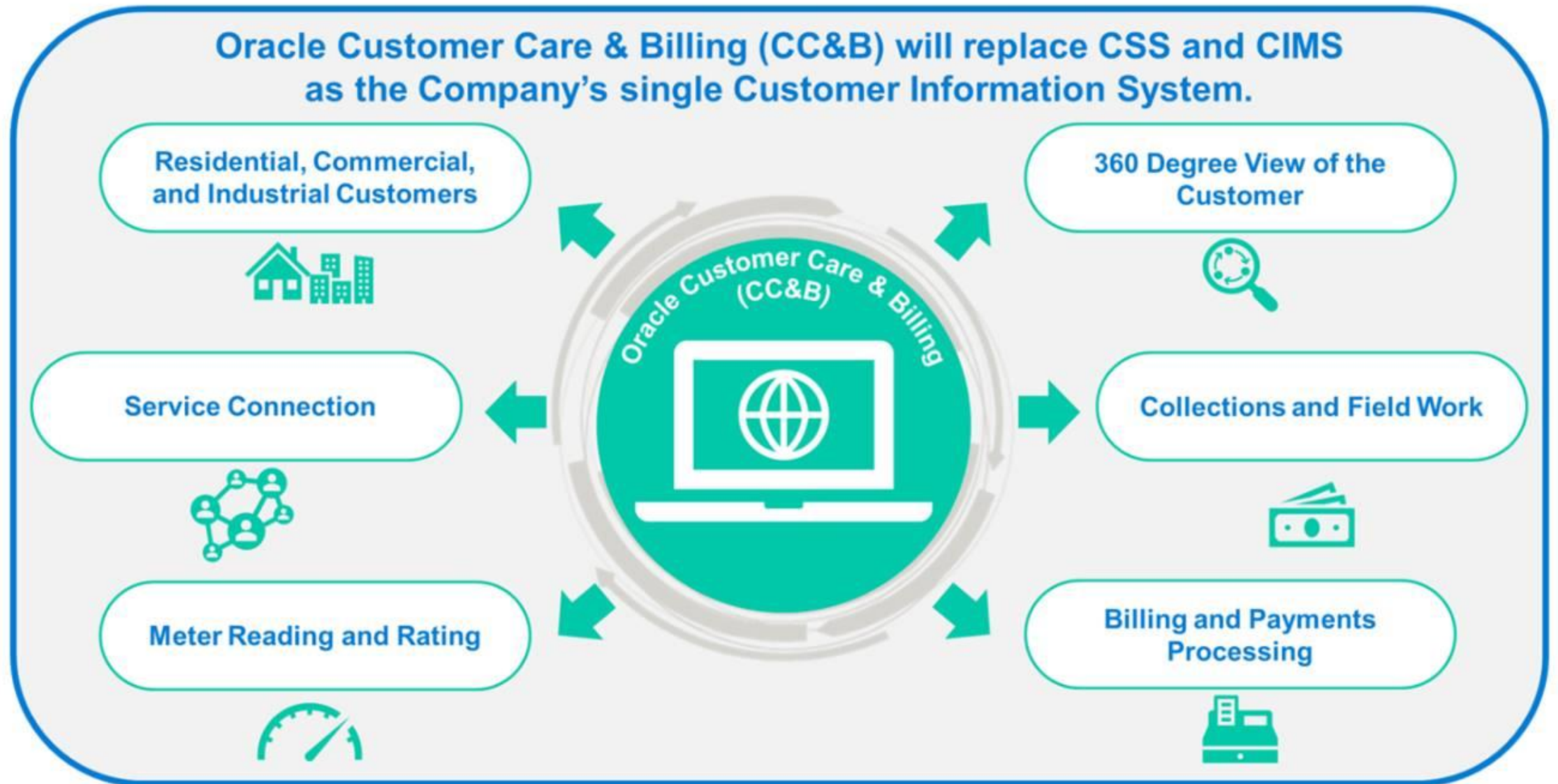


Benefits

- ✓ A platform for future transactions
- ✓ Increased agility and efficiency through business configurable solution
- ✓ Simplification of customer system architecture
- ✓ Conversion data to support a more customer centric view
- ✓ Ability to expedite rates to the market
- ✓ Continued support and enablement of DCX and AMI
- ✓ Access to a broader pool of resources to support the system
- ✓ Standardization of business processes across both companies
- ✓ Positioning the Company to respond to the Clean Leadership and Community Protection Act (CLCPA) and renewable/distributed energy trends



What is Oracle CC&B?



CC&B updates



Account Number Changes

Account numbers are 11 digits for both Customers and ESCO Account Number.

The 11 digit account number will be used for all EDI communications which will be displayed on the customer's bill and used for enrolling with ESCO's.



All CORE Project Newsletters can be found on the ESCO Website

Smart Meter (AMI) saturation

- Estimated 100% of the meter deployment will be completed by end of 2024.
- Completed 99.5% mass deployment which equates to 5.26M meters installed
 - Electric meters installed – 4.03M
 - Gas meters installed – 1.24M
- Communications performance continues to improve and is now at 99.85% across service territory
- In the PSC reporting plan for 2016, it was established to maintain estimated reads below 1.5% metric
 - AMI Estimated billing rate completed at 0.68% for October

2024 preview

- Retail Access System Replacement Project
 - Hold one meeting in Q1 2024 to gather initial stakeholder input
 - Engage stakeholders in Q2 2024 to gather input on
 - Draft business plan
 - Testing and implementation milestones that work for ESCOs and EDI providers
 - Test plan and communications protocols for successful testing process
 - Refine business plan based on stakeholder feedback and file with Commission by the end of Q3 2024
 - Business plan to include (but not be limited to)
 - Costs to be saved or avoided as a result of the system replacement
 - Process for supporting ESCOs during implementation and stabilization periods

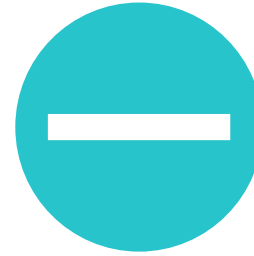
Account Billing

“Missing” usage



Unbilled

The follow-up is sent to Customer Assistance or the Corporate Account Representative for billing.



Billed

If billed and you are missing EDI files (867/810), data will be reviewed and triaged.

Unbilled reasoning/scenarios

Meter

- Incorrect characteristics
- Defective meter
- Transition: Legacy -> Smart meter
- Delay in processing meter orders – exchange, set, removal

Billing Estimates

- Long term no access
- Clear access
- Partial/missing data
- Meter communication
- Weather

Information Technology

- Syncing data
- Rate & taxes

Unbilled process

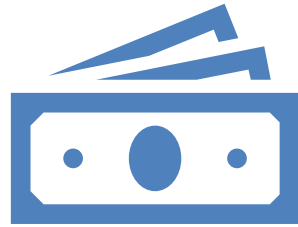


All Retail Choice accounts are proactively reviewed



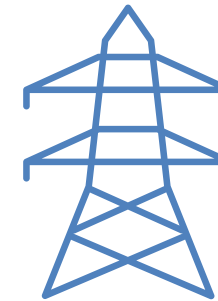
We prioritize by days and revenue outstanding; review any open referrals to field organizations, etc.

CC&B/AMI – billing enhancements



Bulk billing should decrease

Bill cycles expected not to exceed more than one month



AMI meter deployment

Reduces the probability of estimated bills that creates subsequent billing adjustments

Retail Access Information System (RAIS)

RAIS - cyber security

Once an ESCO has passed all the Data Security requirements, permissions to the new RAIS environment will be provided

Shared logins are not supported

- Multifactor Authentication (MFA) is in place
- Multiple users at the same time are not allowed without locking the profile

Registering for the RAIS website



URL -
coned.com/RetailChoice

Instead of logging in, select REGISTER
on the right-hand side of the screen

This is not a direct registration to RAIS
but to the OKTA platform for the
Corporate website



Once registered, please
provide the below via email to
RetailAccess@coned.com

Names
Email address
Name of Entity

conEdison

Account & Billing Services & Outages Save Energy & Money Our Energy Future Search

Log In

Email Address

Password [SHOW](#)

Remember me

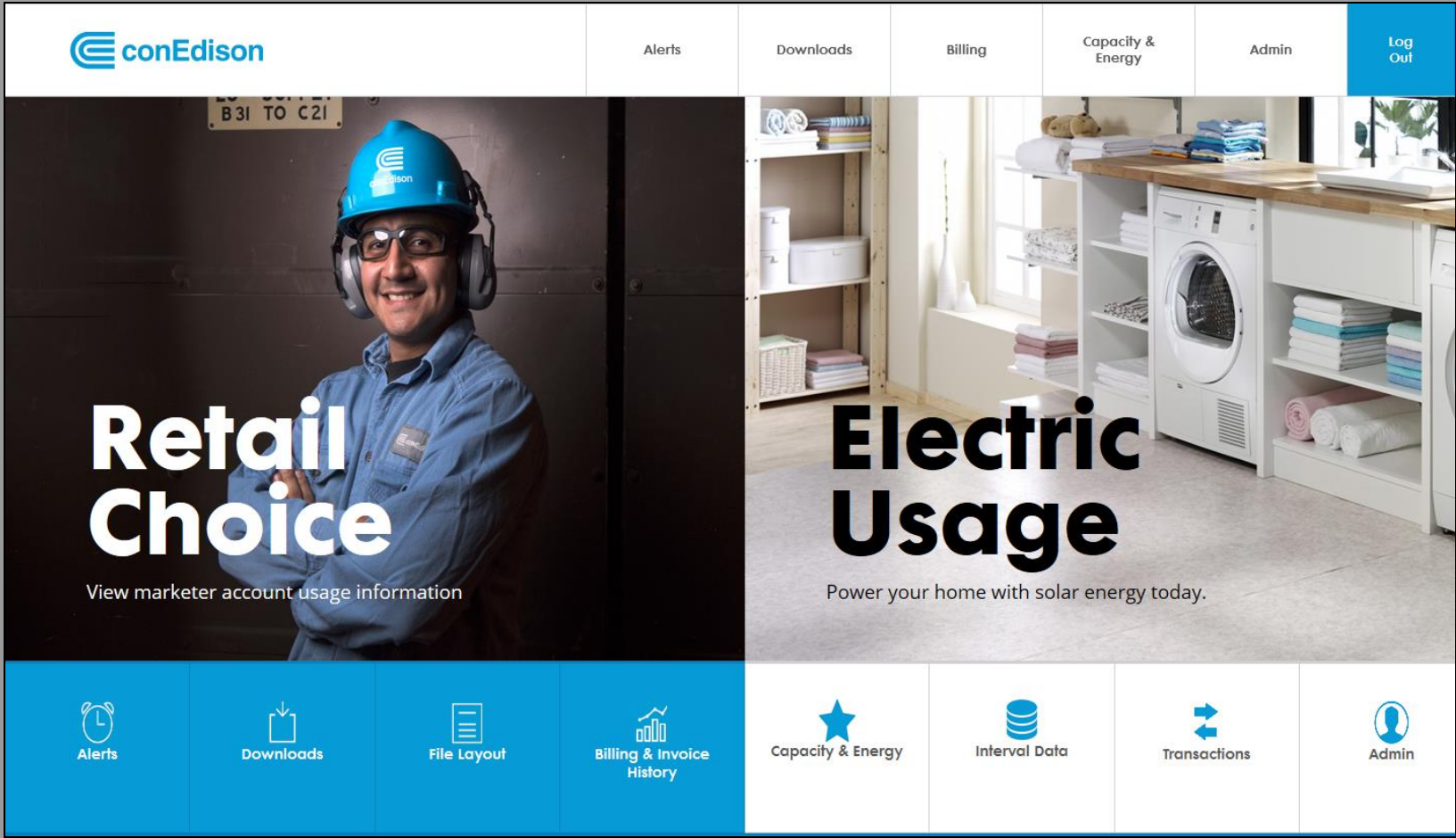
[REGISTER](#) [RESET MY PASSWORD](#) [STEAM CUSTOMER?](#)

Log In

Con Edison's account services and customer-specific information are solely intended for use by the customer who is the account holder or the customer's authorized agent. Any unauthorized entry or use of Con Edison's My Account system is prohibited. Violators will be prosecuted.

[Report trouble](#) with your electric service or to check on the status of a previously reported electric service problem.

RAIS – home screen



RAIS - download


conEdison Retail Choice

Alerts Downloads Accounts & Billing Capacity & Energy Admin Log Out


< Home / Download

Download


Select marketer from list: ▾



Daily Account Listing
Listing of all Active, Inactive (within last 60 days) and Pending accounts



Daily Profile Readings
Listing of daily profile readings for download



Customer Lead List Profile readings
Customers who have requested to be contacted by marketers

Daily Account Listing file

These files contain the list of a marketer's Active, Inactive and Pending accounts (within the last 60 days):

Customer Account Number (11 positions)
Account Activity Code (1 position) A: Active, I: Inactive, P: Pending
Billing Option A: Agency Single ESCO N: Dual Billing R: Single Bill (ConEd)
Date Account became effective (mm/dd/yyyy)
Date Account became ineffective (mm/dd/yyyy) Will display OPEN if account has no expiration date
Reason for customer removal. This is only present if customer expiration date is not OPEN (as above)
Service Classification (3 positions)
Trip Number Customer is Read(2 positions)
Next Scheduled Read Date (mm/dd/yyyy)
Customer Service Address (25 Positions)

File layout on RAIS

conEdison

Alerts Downloads Billing Capacity & Energy Admin Log Out

Reports
File Layouts
NYISO Reported Data

Retail Choice
View marketer account usage information

Electric Usage
Power your home with solar energy today.

conEdison Retail Choice

Alerts Downloads

AcctList_layout (12).DAT
Open file

AcctList_layout (11).DAT
Open file

See more

File Layouts

Title	Description
Account Listing Layout	format for Account Listing file
Profile Usage Layout	format for Account Usage file

Click on the file you want to download. Some browsers may display the file in the browser's window when the file link is clicked. To download the file you must right click on the file link and choose the 'Save Target As' option.

Account Listing Data

This file will contain the list of a marketers Active, Inactive (within the last 30 days), and Pending accounts. It is a comma delimited file and is zipped.

Each record will contain:

```

Customer Account Number (11 positions)
Account Activity Code (1 position) A: Active, I: Inactive, P: Pending
Billing Option A: Agency Single ESCO N: Dual Billing R: Single Bill (C
Date Account became effective (mm/dd/yyyy)
Date Account became ineffective (mm/dd/yyyy) Will display OPEN if accou
Reason for customer removal. This is only present if customer expiratio
Service Classification (3 positions)
Trip Number Customer is Read(2 positions)
Next Scheduled Read Date (mm/dd/yyyy)
Phase Customer Enrolled (1 Position)
Zone Code (1 Position)
Customer Service Address (25 Positions)
Town (21 Positions)
ZIP (5 Positions)
Municipal Code (4 Positions)
Tax Status (1 Position) C, F, M, N, O, P, D, G
Percent Of Residential Use (3 Positions) 0 - 100
Tension Code (1 Position) H, L, M
Minimum Monthly Demand (4 Positions)
ICAP Tag(12 positions) 9999999.9999
Previous Account Number(15 Positions)
Disconnection Amount (10 Positions) 9999999.99
Seasonally Turn-off Y: seasonally turned off N: not seasonally tun
Power Move Post-introductory start date (mm/dd/yyyy)
Stratum Variable (10 Positions) 9999999999
Profile Indicator Y or N
Time Of Day Code (2 Positions) 99
Frequency Code (1 Position) N: NA, D: Daily, W: Weekly, M: Monthly
Customer Eligibility (1Position) N: Not Eligible, Y: Eligible
    
```

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Daily Account Listing

Daily Account Listing layout

Customer Account Number (11 positions)	Account Activity Code (1 position) A: Active, I: Inactive, P: Pending	Billing Option A: Agency Single ESCO N: Dual Billing R: Single Bill (ConEd)	Date Account became effective (mm/dd/yyyy)	Date Account became ineffective (mm/dd/yyyy) Will display OPEN if account has no expiration date	Reason for customer removal. This is only present if customer expiration date is not OPEN (as above)	Service Classification (3 positions)	Trip Number Customer is Read(2 positions)	Next Scheduled Read Date (mm/dd/yyyy)	Phase Customer Enrolled (1 Position)	Zone Code (1 Position)	Customer Service Address (25 Positions)
XXXXXX XXXXXX	A	N	12/11/2015	OPEN		9	3	12/6/2022	6	J	28-XX XXXXXXXXXXXX ST 1XX

Example of Daily Account Listing File

l135411112022052331.DAT - Notepad

it Format View Help

```
XX-XXXX-XXXX-X,A,N,12/11/2015,OPEN,,9,3,12/6/2022,6,J,28-XX XXXXXXXXXXXX ST 1XX,XXXXXXXX, NY 11103,0,
```


Billing history

The screenshot displays the conEdison web application interface. At the top, there is a navigation bar with the conEdison logo on the left and links for Home, Contact Us, Alerts, Downloads, Billing, Capacity & Energy, Admin, and Log Out on the right. The Billing menu is highlighted, and a dropdown menu is open, showing options for Accounts and Invoice Information, Billing History (indicated by a red arrow), and Print All Invoices. Below the navigation bar, there are two main content areas: 'Retail Choice' on the left, featuring a photo of a smiling technician in a blue hard hat and uniform, with the text 'View marketer account usage information'; and 'Electric Usage' on the right, featuring a photo of a laundry room with a washing machine and dryer, with the text 'Power your home with solar energy today.' At the bottom, there is a blue footer bar with icons and labels for Alerts, Downloads, File Layout, Billing & Invoice History, Capacity & Energy, Interval Data, Transactions, and Admin.

Billing history

[Home](#) / [Billing History](#)

Billing History

[View Customer Billing History](#)

Acknowledge Customer Authorization

Enter your account number to get a detailed billing information like account name and address, meter details and billing history with bill period, reading, usage, demand and bill amount. This is show Con Edison charges only. This will also get information like ICAP, Startum Variable, Trip number, TOD Code and so on.

Billing history

Account Details		Meter Numbers	Meter Readings						
Field	Value		From Date	To Date	Use	Reading	KVARs	Demand	Bill Amt
Name			9/30/2020	10/29/2020	110400	ACT	0	226.5	10493.99
Account			8/31/2020	9/30/2020	126400	ACT	0	273.1	14110.61
Service Address			7/31/2020	8/31/2020	143200	ACT	0	283.6	15047.15
Town	NEW YORK NY		7/1/2020	7/31/2020	144000	ACT	0	280.3	13612.9
Zip Code	10017		6/2/2020	7/1/2020	124800	ACT	0	268.8	12366.73
Seasonal Turn-Off	N		5/1/2020	6/2/2020	118400	ACT	0	237.1	10198.88
Next Read Date	12/2/2020		4/2/2020	5/1/2020	112800	ACT	0	216.4	9005.13
Tension Code	L		3/4/2020	4/2/2020	131200	ACT	0	262	11606.39
Trip Number	22		2/3/2020	3/4/2020	140800	ACT	0	265.9	12601.64
Stratum Variable	267.5		1/2/2020	2/3/2020	149600	ACT	0	268.3	13455.87
ICAP	289.1342		12/3/2019	1/2/2020	139200	ACT	0	275	12371.91
Residential %	0		10/30/2019	12/3/2019	159200	ACT	0	301.9	15091.84
LBMP Zone	J		10/1/2019	10/30/2019	127200	ACT	0	324.4	12156.34
Recharge New York	N		8/30/2019	10/1/2019	151200	ACT	0	313.4	15423.59
Net Metering	N		6/3/2019	8/30/2019	478400	ACT	0	331.2	44850.23
Service Class	9		5/2/2019	6/3/2019	160000	ACT	0	388	13816.42
Previous Account No	00000000000000		4/3/2019	5/2/2019	167200	EST	0	388	13694.25
Min Month Demand	388		3/5/2019	4/3/2019	183200	EST	0	396	15236.06
TOD Code	50		2/1/2019	3/5/2019	94400	EST	0	0	4481.65
Profile	Y		1/2/2019	2/1/2019	92000	EST	0	412	11429.8
Tax	Fully Taxable		12/3/2018	1/2/2019	84800	EST	0	372	10447.27
Muni	--								

The Billing history contains:

Customer Name

Service Address

Next Meter Reading Date

Meter Number(s)

Trip Number

ICAP

Service Class

Previous Account Number

RAIS functionality



**All legacy RAIS
functionality**

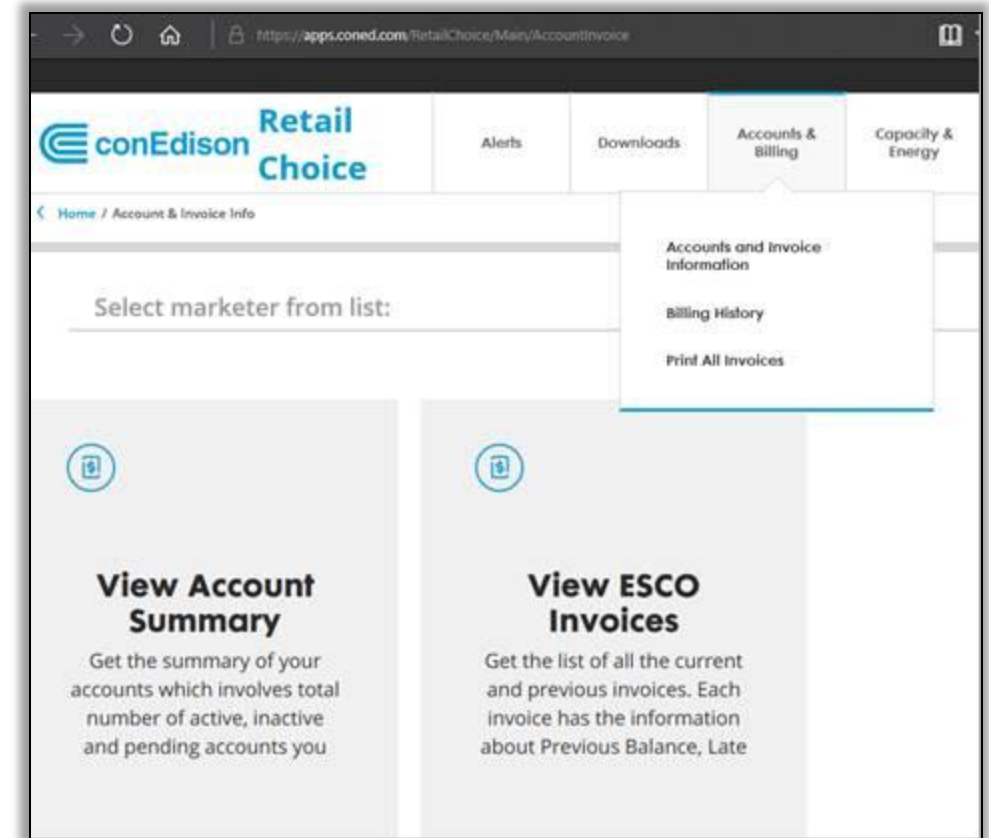


**Electric marketer
invoices**



**NYISO Reported
Data**

Customer hourly meter
data load
Unaccounted for energy
(UFE) reports
Capacity true-up reports
Loadshapes
Customer details – ZCD
report



NYISO reported data

Customer hourly metered data load

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Alerts Downloads Accounts & Billing Capacity & Energy Admin Log Out

Home / NYISO Reported Data Download

NYISO Reported Data Download

Customer Hourly Meter Data Load

---Select ESCO---

Account Numbers

Start Year Start Month Start Day

End Year End Month End Day

Submit

Customer Details - ZCD Report

---Select ESCO---

Account Number

Start Date ICAP Yea

Submit

UFE Report

Year Month

Submit


ICAP Trueup

Year Month

Submit

Loadshape

Submit



NYISO reported data

Customer hourly metered data load

Account Id	Service Point	PTID	Usage Date	HR1	HR2	HR3	HR4	HR5	HR6	HR7	HR8
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/1/2022	0.549	0.549	0.576	0.5445	0.5445	0.576	0.54	4.16
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/2/2022	0.5985	0.603	0.639	0.5985	0.603	0.6435	0.6165	2.7
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/3/2022	0.5805	0.558	0.5805	0.5805	0.5265	0.5535	1.341	2.81
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/4/2022	0.5715	0.5895	0.603	0.5625	0.594	0.558	0.558	3.2
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/5/2022	0.567	0.5985	0.594	0.6075	0.5805	0.585	0.585	0.5
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/6/2022	1.314	1.3455	1.323	1.3545	1.3635	1.3275	1.3455	1.2
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/7/2022	1.3365	1.386	1.3455	1.35	1.368	1.3275	1.323	3.0
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/8/2022	0.558	0.576	0.585	0.5535	0.6075	0.6075	0.5445	2.97
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/9/2022	0.549	0.594	0.6075	0.5985	0.6075	0.576	1.5705	3.7
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/10/2022	0.6345	0.5985	0.594	0.63	0.6075	0.6165	0.6255	2.9
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/11/2022	0.5985	0.567	0.621	0.612	0.5715	0.594	1.5345	3.48
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/12/2022	0.6345	0.5625	0.5895	0.5715	0.5625	0.5895	0.5895	0.51
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/13/2022	0.5895	0.585	0.603	0.576	0.558	0.585	0.567	0.54
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/14/2022	0.5535	0.5895	0.5535	0.585	0.5895	0.5535	0.5445	2.72
XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	XXXXXXXXXXXXXX	2/15/2022	0.6165	0.6165	0.6705	0.621	0.6165	0.639	0.5985	3.7

- Hourly metered data is required to be submitted to the NYISO on a monthly basis.
- Hourly metered data is calculated based on a loadshaping methodology as well as interval meter readings obtained from AMI and legacy meters.

NYISO reported data

Zonal Coincident Demand (ZCD) report

conEdison Retail Choice

Alerts Downloads Accounts & Billing Capacity & Energy Admin Log Out

Home / NYISO Reported Data Download

NYISO Reported Data Download

Customer Hourly Meter Data Load

---Select ESCO---

Account Numbers

Start Year Start Month Start Day

End Year End Month End Day

Submit

Customer Details - ZCD Report

---Select ESCO---

Account Number

Start Date ICAP Yea

Submit

UFE Report

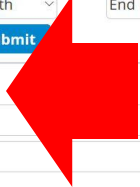
Year Month Submit

ICAP Trueup

Year Month Submit

Loadshape

Submit



NYISO reported data

ZCD Report

Account Id	Service Point	ZCD Value	ICAP Year	Premise	Srv Class	Stratum	TOD Code	Meter Type	PTID	ESCO Effective Date	ESCO End Date
XXXXXXXXXX	XXXXXXX	16.41768	2020	11123456	9	B	50	I	012345	1/4/2018	

ZCD report will include an ESCO's

- Active accounts
- Values associated with each account

These values measure an account's contribution to the NYCA peak and are inclusive of losses such as unaccounted for energy

NYISO reported data Unaccounted For Energy (UFE)

conEdison Retail Choice

Alerts Downloads Accounts & Billing Capacity & Energy Admin Log Out

Home / NYISO Reported Data Download

NYISO Reported Data Download

Customer Hourly Meter Data Load

---Select ESCO---

Account Numbers

Start Year Start Month Start Day

End Year End Month End Day

Submit

Customer Details - ZCD Report

---Select ESCO---

Account Number

Start Date ICAP Yea

Submit

UFE Report

Year Month

Submit

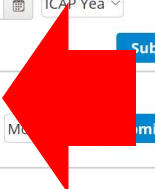
ICAP Trueup

Year Month

Submit

Loadshape

Submit



NYISO reported data

UFE

February 2022 Con Edison Unaccounted for Energy (UFE)										
Subzone PTID	Subzone Name	Designation	Monthly Average							
80482	MILLWD	H	8.0%							
55532	DUNWOD	I	4.4%							
55523	N.Y.C.	J	8.0%							
Date	Subzone	1	2	3	4	5	6	7	8	9
02/01/2022	55523	11.7%	12.0%	12.3%	12.4%	12.1%	12.2%	11.8%	11.9%	11.7%
02/02/2022	55523	11.3%	11.8%	11.9%	12.1%	11.9%	11.8%	11.8%	11.8%	11.8%
02/03/2022	55523	11.4%	12.2%	12.2%	12.1%	12.1%	11.8%	11.8%	11.8%	11.8%
02/04/2022	55523	11.0%	11.3%	11.5%	11.3%	11.5%	11.4%	11.4%	11.4%	11.4%
02/05/2022	55523	11.1%	11.3%	11.8%	11.6%	11.7%	11.6%	11.6%	11.6%	11.6%
02/06/2022	55523	11.4%	11.8%	12.0%	12.0%	11.7%	11.9%	11.9%	11.9%	11.9%
02/07/2022	55523	11.4%	12.1%	12.2%	12.4%	12.3%	12.2%	12.2%	12.2%	12.2%
02/08/2022	55523	10.0%	10.6%	10.9%	10.8%	10.7%	10.2%	10.2%	10.2%	10.2%
02/09/2022	55523	10.3%	10.8%	11.1%	11.0%	11.0%	10.9%	10.9%	10.9%	10.9%
02/10/2022	55523	10.0%	10.2%	11.1%	10.9%	10.7%	10.6%	10.6%	10.6%	10.6%
02/11/2022	55523	9.4%	10.0%	10.4%	10.3%	10.2%	10.2%	10.2%	10.2%	10.2%
02/12/2022	55523	9.1%	9.0%	10.6%	9.4%	9.4%	9.7%	9.7%	9.7%	9.7%
02/13/2022	55523	7.7%	8.2%	8.9%	9.1%	9.5%	9.8%	9.8%	9.8%	9.8%
02/14/2022	55523	9.0%	9.6%	9.9%	10.2%	9.9%	10.4%	10.4%	10.4%	10.4%
02/15/2022	55523	10.3%	10.7%	11.1%	10.8%	10.9%	10.9%	10.9%	10.9%	10.9%
02/16/2022	55523	10.6%	11.1%	11.6%	11.6%	11.5%	11.1%	11.1%	11.1%	11.1%

The difference between the total sub-zonal load according to the NYISO and the total customer load according to TODRS (based on a loadshape and interval metered data).

NYISO reported data

ICAP True-up report

conEdison Retail Choice

Alerts Downloads Accounts & Billing Capacity & Energy Admin Log Out

Home / NYISO Reported Data Download

NYISO Reported Data Download

Customer Hourly Meter Data Load

---Select ESCO---

Account Numbers

Start Year Start Month Start Day

End Year End Month End Day

Submit

Customer Details - ZCD Report

---Select ESCO---

Account Number

Start Date ICAP Yea

Submit

UFE Report


Year Month Submit

ICAP Trueup

Year Month Submit

Loadshape

Submit



NYISO reported data

ICAP True-up report

The ICAP true-up report will indicate true-up factors based on the ICAP reports submitted to the NYISO (Estimated Load, Loadshift, True-up). These values are used to calculate an ESCO's ICAP responsibility in MW.

MARKET	ZONE	REPORT DATE	TRUEUP FACTOR	REPORT TYPE
TD (H-I-J)	H	03/01/2022	0.167225482	Forecast Trueup Factor (Estimated Load)
TD (H-I-J)	I	03/01/2022	0.077255871	Forecast Trueup Factor (Estimated Load)
TD (H-I-J)	J	03/01/2022	0.116389501	Forecast Trueup Factor (Estimated Load)
TD (H-I-J)	H	03/01/2022	0.158803998	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	03/01/2022	0.078456471	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	03/01/2022	0.113456722	Current Trueup Factor (Loadshift)
TD (H-I-J)	H	03/02/2022	0.159059601	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	03/02/2022	0.078928778	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	03/02/2022	0.114039772	Current Trueup Factor (Loadshift)
TD (H-I-J)	H	03/03/2022	0.159074073	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	03/03/2022	0.078892047	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	03/03/2022	0.114053916	Current Trueup Factor (Loadshift)
TD (H-I-J)	H	03/04/2022	0.159112665	Current Trueup Factor (Loadshift)
TD (H-I-J)	I	03/04/2022	0.078786875	Current Trueup Factor (Loadshift)
TD (H-I-J)	J	03/04/2022	0.114029304	Current Trueup Factor (Loadshift)

NYISO reported data

Loadshape

conEdison Retail Choice

Alerts Downloads Accounts & Billing Capacity & Energy Admin Log Out

Home / NYISO Reported Data Download

NYISO Reported Data Download

Customer Hourly Meter Data Load

---Select ESCO---

Account Numbers

Start Year Start Month Start Day

End Year End Month End Day

Submit

Customer Details - ZCD Report

---Select ESCO---

Account Number

Start Date ICAP Yea

Submit

UFE Report

Year Month

Submit

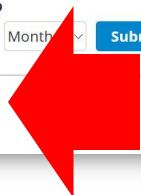
ICAP Trueup

Year Month

Submit

Loadshape

Submit



NYISO reported data

Loadshape

Loadshape Id	Service Class	Stratum	Stratum Variable	Stratum From	Stratum To	Day Type	Temp From	Temp To	CONSUMPTION_HR1	CONSUMPTION_HR2	CC
1	1 U	ANN KWH		0	999999999	FRI	-50	28	0.4	0.35	
2	1 U	ANN KWH		0	999999999	FRI	28.01	54	0.4	0.35	
3	1 U	ANN KWH		0	999999999	FRI	54.01	62	0.4	0.33	
4	1 U	ANN KWH		0	999999999	FRI	62.01	67	0.49	0.38	
5	1 U	ANN KWH		0	999999999	FRI	67.01	72	0.61	0.53	
6	1 U	ANN KWH		0	999999999	FRI	72.01	75	0.78	0.72	
7	1 U	ANN KWH		0	999999999	FRI	75.01	150	0.96	0.87	
8	1 U	ANN KWH		0	999999999	HOL	-50	28	0.4	0.35	
9	1 U	ANN KWH		0	999999999	HOL	28.01	54	0.4	0.35	
10	1 U	ANN KWH		0	999999999	HOL	54.01	62	0.4	0.33	
11	1 U	ANN KWH		0	999999999	HOL	62.01	67	0.49	0.38	
12	1 U	ANN KWH		0	999999999	HOL	67.01	72	0.61	0.53	
13	1 U	ANN KWH		0	999999999	HOL	72.01	75	0.78	0.72	
14	1 U	ANN KWH		0	999999999	HOL	75.01	150	0.96	0.87	
15	1 U	ANN KWH		0	999999999	MON	-50	28	0.4	0.35	
16	1 U	ANN KWH		0	999999999	MON	28.01	54	0.4	0.35	
17	1 U	ANN KWH		0	999999999	MON	54.01	62	0.4	0.33	
18	1 U	ANN KWH		0	999999999	MON	62.01	67	0.49	0.38	
19	1 U	ANN KWH		0	999999999	MON	67.01	72	0.61	0.53	
20	1 U	ANN KWH		0	999999999	MON	72.01	75	0.78	0.72	

The loadshape file includes all load shapes assigned based on the service class, stratum, day type, and temperature variable.

These loadshapes can be used to calculate an accounts hourly meter data.

Electronic Data Interchange (EDI)

Legacy account numbers

90 Day Grace Period

A 90-day grace period will be given to all ESCO EDI transactions to use the legacy customer account number and ESCO account number.

The last day of the grace period is February 22, 2024.

Missing 997 response files

- 997 files are required to be sent as per the PSC guidelines. By not sending the file, marketers are not in compliance, and this causes there to be missing 997 response files on the utilities end.
- We have noticed some marketers are not sending 997 files in response to files received from Con Edison.
- The 997 guidelines can be found here:

[Electronic Data Interchange\(EDI\) | Department of Public Service\(ny.gov\)](https://www.conedison.com/electronic-data-interchange(edi)|department-of-public-service(ny.gov))

NY 997 Functional Acknowledgement

Notes pertaining to the use of this document	
Purpose	<ul style="list-style-type: none"> • A 997 FA reports the results of syntactical analysis of transaction sets. • A 997 FA may report the acceptance or rejection of the entire functional group, or may report acceptance or rejection of particular transaction sets within the functional group. In New York the 997 FA is required as a response to every transaction received (other than a 997). However, the entire functional group may be rejected if there are structural problems such as: <ul style="list-style-type: none"> • The functional group trailer record is missing • The number of included transaction sets does not match the actual count. • A 997 FA essentially informs the sender of an EDI transaction that “I have received your message”. The 997 also indicates that (1) the message that was received had no syntactical errors and was accepted, or (2) the message that was received had syntactical errors and was accepted with errors noted, or (3) the message that was received had syntactical errors and was rejected.

Missing 814 response

Did the 814 generate a 997 acceptance?

If you have not received a 997 response the same day the file is sent, in your email you will need to include the Session ID/Trans ID.

Did you send the 814 at least 2 business days prior (1 day for 814E)?

Files received after 4:30 PM EST are received next business day.

Did you check the Con Ed holiday schedule

Holidays do not count as business days

Did you spot check some accounts from the data pull you are going to provide to Con Ed?

Manually checking about 5-10 accounts for potential files may lead to the discovery of when the response files may have gone out

What information should the email contain

If you have met all the requirements from the previous slide, please feel free to email us at Retailaccess@coned.com



You will need to include the following:

- Account Number (11 digit and Legacy account number if available)
- Type of 814
- Service (Electric)
- Date the file was sent
- ISA#

What occurs after your email is received



Spot check the provided account(s)



Review EDI

Inbound file

- If inbound file is not found, we will advise to review/update the list

Outbound file

- If outbound file is found, we will advise to review/update the list



We look to see that some of the accounts are valid customer accounts

Is the Account number a valid CECONY account number?



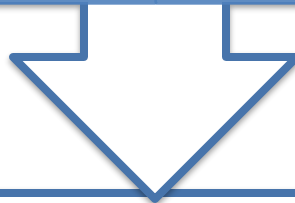
Once the above has been reviewed, we will then reach out to IT with the sample accounts which did not create responses

Missing 867MU files

867 MU file may be missing due to:

A system error

Account has not been billed to date



Please reference our RAIS website to determine if the account has been billed up to date

conEdison Retail Choice

Alerts Downloads Billing Capacity & Energy Admin Log Out

Home / Billing / Bill History

Bill History

Account Details		Meter Numbers	Meter Readings						
Name			From Date	To Date	Use	Reading	KVARs	Demand	Bill Amt
Account			9/30/2020	10/29/2020	110400	ACT	0	226.5	10493.99
Service Address			8/31/2020	9/30/2020	126400	ACT	0	273.1	14110.61
Town	NEW YORK NY		7/31/2020	8/31/2020	143200	ACT	0	283.6	15047.15
Zip Code	10017		7/1/2020	7/31/2020	144000	ACT	0	280.3	13612.9
Seasonal Turn-Off	N		6/2/2020	7/1/2020	124800	ACT	0	268.8	12366.73
Next Read Date	12/2/2020		5/1/2020	6/2/2020	118400	ACT	0	237.1	10198.88
Tension Code	L		4/2/2020	5/1/2020	112800	ACT	0	216.4	9005.13
Trip Number	22		3/4/2020	4/2/2020	131200	ACT	0	262	11606.39
Stratum Variable	267.5		2/3/2020	3/4/2020	140800	ACT	0	265.9	12601.64
ICAP	289.1342		1/2/2020	2/3/2020	149600	ACT	0	268.3	13455.87
Residential %	0		12/3/2019	1/2/2020	139200	ACT	0	275	12371.91
LBMP Zone	J		10/30/2019	12/3/2019	159200	ACT	0	301.9	15091.84
Recharge New York	N		10/1/2019	10/30/2019	127200	ACT	0	324.4	12156.34
Net Metering	N		8/30/2019	10/1/2019	151200	ACT	0	313.4	15423.59
Service Class	9		6/3/2019	8/30/2019	478400	ACT	0	331.2	44850.23
Previous Account No	00000000000000		5/2/2019	6/3/2019	160000	ACT	0	388	13816.42
Min Month Demand	388		4/3/2019	5/2/2019	167200	EST	0	388	13694.25
TOD Code	50		3/5/2019	4/3/2019	183200	EST	0	396	15236.06
Profile	Y		2/1/2019	3/5/2019	94400	EST	0	0	4481.65
Tax	Fully Taxable		1/2/2019	2/1/2019	92000	EST	0	412	11429.8
Muni	--		12/3/2018	1/2/2019	84800	EST	0	372	10447.27

Missing 867 - review RAIS

If the account is billed to date in RAIS

Please reach out to us at retailaccess@coned.com

If the account does not have a current bill in RAIS

In most cases the customer should be aware that monthly bills are missing, as this is indicated in our message center. The customer should reach out to Customer Service to escalate their billing concerns.

Meter Reading Schedule

2024

2024 meter reading schedule

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
JAN	12/29/2023	1/2/2024	1/3/2024	1/4/2024	1/5/2024	1/8/2024	1/9/2024	1/10/2024	1/11/2024	1/12/2024	1/16/2024	1/17/2024	1/18/2024	1/19/2024	1/22/2024	1/23/2024	1/24/2024	1/25/2024	1/26/2024	1/29/2024	1/30/2024	1/31/2024
FEB	1/31/2024	2/1/2024	2/2/2024	2/5/2024	2/6/2024	2/7/2024	2/8/2024	2/9/2024	2/12/2024	2/13/2024	2/14/2024	2/15/2024	2/16/2024	2/20/2024	2/21/2024	2/22/2024	2/23/2024	2/26/2024	2/27/2024	2/28/2024	2/29/2024	2/29/2024
MAR	3/1/2024	3/4/2024	3/5/2024	3/6/2024	3/7/2024	3/8/2024	3/11/2024	3/12/2024	3/13/2024	3/14/2024	3/15/2024	3/18/2024	3/19/2024	3/20/2024	3/21/2024	3/22/2024	3/25/2024	3/26/2024	3/27/2024	3/28/2024	3/29/2024	3/31/2024
APR	4/1/2024	4/2/2024	4/3/2024	4/4/2024	4/5/2024	4/8/2024	4/9/2024	4/10/2024	4/11/2024	4/12/2024	4/15/2024	4/16/2024	4/17/2024	4/18/2024	4/19/2024	4/22/2024	4/23/2024	4/24/2024	4/25/2024	4/26/2024	4/29/2024	4/30/2024
MAY	4/30/2024	5/1/2024	5/2/2024	5/3/2024	5/6/2024	5/7/2024	5/8/2024	5/9/2024	5/10/2024	5/13/2024	5/14/2024	5/15/2024	5/16/2024	5/17/2024	5/20/2024	5/21/2024	5/22/2024	5/23/2024	5/24/2024	5/28/2024	5/29/2024	5/31/2024
JUN	5/30/2024	5/31/2024	6/3/2024	6/4/2024	6/5/2024	6/6/2024	6/7/2024	6/10/2024	6/11/2024	6/12/2024	6/13/2024	6/14/2024	6/17/2024	6/18/2024	6/19/2024	6/20/2024	6/21/2024	6/24/2024	6/25/2024	6/26/2024	6/27/2024	6/30/2024
JUL	6/28/2024	7/1/2024	7/2/2024	7/3/2024	7/5/2024	7/8/2024	7/9/2024	7/10/2024	7/11/2024	7/12/2024	7/15/2024	7/16/2024	7/17/2024	7/18/2024	7/19/2024	7/22/2024	7/23/2024	7/24/2024	7/25/2024	7/26/2024	7/29/2024	7/31/2024
AUG	7/30/2024	7/31/2024	8/1/2024	8/2/2024	8/5/2024	8/6/2024	8/7/2024	8/8/2024	8/9/2024	8/12/2024	8/13/2024	8/14/2024	8/15/2024	8/16/2024	8/19/2024	8/20/2024	8/21/2024	8/22/2024	8/23/2024	8/26/2024	8/27/2024	8/31/2024
SEP	8/28/2024	8/29/2024	8/30/2024	9/3/2024	9/4/2024	9/5/2024	9/6/2024	9/9/2024	9/10/2024	9/11/2024	9/12/2024	9/13/2024	9/16/2024	9/17/2024	9/18/2024	9/19/2024	9/20/2024	9/23/2024	9/24/2024	9/25/2024	9/26/2024	9/30/2024
OCT	9/27/2024	9/27/2024	9/30/2024	10/1/2024	10/2/2024	10/3/2024	10/4/2024	10/7/2024	10/8/2024	10/9/2024	10/10/2024	10/11/2024	10/15/2024	10/16/2024	10/17/2024	10/18/2024	10/21/2024	10/22/2024	10/23/2024	10/24/2024	10/25/2024	10/31/2024
NOV	10/28/2024	10/29/2024	10/30/2024	10/31/2024	11/1/2024	11/4/2024	11/5/2024	11/6/2024	11/7/2024	11/8/2024	11/12/2024	11/13/2024	11/14/2024	11/15/2024	11/18/2024	11/19/2024	11/20/2024	11/21/2024	11/22/2024	11/25/2024	11/26/2024	11/30/2024
DEC	11/27/2024	12/2/2024	12/3/2024	12/4/2024	12/5/2024	12/6/2024	12/9/2024	12/10/2024	12/11/2024	12/12/2024	12/13/2024	12/16/2024	12/17/2024	12/18/2024	12/19/2024	12/20/2024	12/23/2024	12/24/2024	12/26/2024	12/27/2024	12/30/2024	12/31/2024

Electric enrollment/drop deadlines for 2024

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22
JAN	12/21	12/22	12/26	12/27	12/28	12/29	01/02	01/03	01/04	01/05	01/08	01/09	01/10	01/11	01/12	01/16	01/17	01/18	01/19	01/22	01/23	01/24
FEB	01/24	01/25	01/26	01/29	01/30	01/31	02/01	02/02	02/05	02/06	02/07	02/08	02/09	02/12	02/13	02/14	02/15	02/16	02/20	02/21	02/22	02/22
MAR	02/23	02/26	02/27	02/28	02/29	03/01	03/04	03/05	03/06	03/07	03/08	03/11	03/12	03/13	03/14	03/15	03/18	03/19	03/20	03/21	03/22	03/25
APR	03/25	03/26	03/27	03/28	03/29	04/01	04/02	04/03	04/04	04/05	04/08	04/09	04/10	04/11	04/12	04/15	04/16	04/17	04/18	04/19	04/22	04/23
MAY	04/23	04/24	04/25	04/26	04/29	04/30	05/01	05/02	05/03	05/06	05/07	05/08	05/09	05/10	05/13	05/14	05/15	05/16	05/17	05/20	05/21	05/23
JUN	05/22	05/23	05/24	05/28	05/29	05/30	05/31	06/03	06/04	06/05	06/06	06/07	06/10	06/11	06/12	06/12	06/13	06/14	06/17	06/18	06/20	06/24
JUL	06/21	06/24	06/25	06/26	06/27	06/28	07/01	07/02	07/03	07/05	07/08	07/09	07/10	07/11	07/12	07/15	07/16	07/17	07/18	07/19	07/22	07/24
AUG	07/23	07/24	07/25	07/26	07/29	07/30	07/31	08/01	08/02	08/05	08/06	08/07	08/08	08/09	08/12	08/13	08/14	08/15	08/16	08/19	08/20	08/26
SEP	08/21	08/22	08/23	08/26	08/27	08/28	08/29	08/30	09/03	09/04	09/05	09/06	09/09	09/10	09/11	09/12	09/13	09/16	09/17	09/18	09/19	09/23
OCT	09/20	09/20	09/23	09/24	09/25	09/26	09/27	09/30	10/01	10/02	10/03	10/04	10/07	10/08	10/09	10/10	10/11	10/15	10/16	10/17	10/18	10/24
NOV	10/21	10/22	10/23	10/24	10/25	10/28	10/29	10/30	10/31	11/01	11/04	11/05	11/06	11/07	11/08	11/12	11/13	11/14	11/15	11/18	11/19	11/21
DEC	11/20	11/21	11/22	11/25	11/26	11/27	12/02	12/03	12/04	12/05	12/06	12/09	12/10	12/11	12/12	12/13	12/16	12/17	12/18	12/19	12/20	12/23

Reminder:

Electronic data interchange (EDI) transactions must be received by 4:30PM EST to meet the deadline dates.

2024 holiday schedule

2024 Holidays	Day Holiday Is Observed by Con Edison
Christmas Day	Monday, December 25, 2023
New Year's Day	Monday, January 1, 2024
Martin Luther King Jr.'s Birthday	Monday, January 15, 2024
Presidents' Day	Monday, February 19, 2024
Memorial Day	Monday, May 27, 2024
Juneteenth Independence Day	Wednesday, June 19, 2024
Independence Day	Thursday, July 4, 2024
Labor Day	Monday, September 2, 2024
Columbus Day	Monday, October 14, 2024
Veterans' Day	Monday, November 11, 2024
Thanksgiving Day	Thursday, November 28, 2024
Day after Thanksgiving	Friday, November 29, 2024
Christmas Day	Wednesday, December 25, 2024
New Year's Day	Wednesday, January 1, 2025

Reminders and Available Resources

Electronic Data Interchange (EDI)

Holidays and Weekends (Saturday/Sunday) do not count as business days

EDI transactions must be received by 4:30PM EST to be considered same day transactions

EDI Response Time

Allow 1 Business Day	Allow 2 Business Days
814 Enrollment	814 Change
997	814 Drop
	814 Gas Profile
	814 Historical Usage

Resources



RAIS Website

www.coned.com/RetailChoice



Meter Reading Schedule

www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news/2024-retail-choice-enrollment-and-drop-deadlines



Newsletters

Energy Service Company News | Con Edison
(www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news)

Open Forum/Q&A

