



CECONY – New Retail Access System Issues

Please see the attached table outlining the below system issues affecting CECONY:

- Electric 814-C ESCO initiated price change requests rejected incorrectly
- 867 interval data requests (IDRs) sent with missing intervals

Thank you,

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Contact Us

If you have any questions or comments, please [visit our ESCO website](#) or email RetailAccess@coned.com.

New System Issues

ID	Issue Description	Impact	Resolution	ETA
6	Electric 814-C ESCO-initiated price change requests rejected incorrectly	Approximately 14% of electric ESCO price change requests were incorrectly rejected in RAIS because of date validation rules that needed updating. These rejections were on requests where the effective date was seen to be right before the last cycle date received. Gas ESCO price change requests are not impacted.	The code fix for the date validation in RAIS to use the proper last cycle date was completed. We are reviewing the impacted population to determine next steps which can include cancel/rebill or asking ESCOs to resubmit price changes.	Q1 2024
7	867 interval data requests (IDRs) sent with missing intervals	EDI files for roughly 30% of accounts that receive interval usage were sent missing the 1st day of usage and/or 23 hours of the last day of usage.	The code fix has been completed and ConEd is ready to resend the impacted files. Since resent files would have the same transaction IDs, each impacted ESCO will be contacted and worked with individually.	Q1 2024 (dependent on conversation with impacted ESCOs)