



CECONY – New Retail Access System Issues

Please see the attached table outlining the below system issues affecting CECONY:

- Billing Payment and Processing (820 BPP) invoice catch up
- Rejected prices in TCIS

Thank you,

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Contact Us

If you have any questions or comments, please [visit our ESCO website](#) or email RetailAccess@coned.com.

New System Issues

ID	Issue Description	Impact	Resolution	ETA
4	Billing Payment and Processing (820 BPP) marketer invoices' schedule is one month behind.	The October 2021 BPP charges were delayed to the November 2021 POR Payment. This caused a lag on the BPP charges that we need to catch up. The July 2023 and August 2023 invoices will be accounted for in your October 2023 POR Payment.	Con Edison will generate two (2) BPP invoices in October 2023 to bring the schedule to current month.	Q3 2023
5	Rejected prices in TCIS	<p>TCIS cannot handle a consecutive drop and enrollment from the same ESCO. This is causing legitimate price changes to erroneously reject.</p> <p>This is currently impacting approximately 0.5% of gas ESCO accounts. Electric ESCO accounts are not impacted.</p>	Path to resolution still undergoing analysis. The impacted account population will be corrected; the gas prices will be accepted.	TBD