ConEdison and Orange & Rockland's Customer Information System

Replacement Project Update Meeting Presentation

We want to thank you again for attending the ConEdison and Orange & Rockland's Customer

Information System Replacement Project Update Meeting.

Please see attached the meeting presentation.

Thank you,

The CORE Project

CORE Update for ESCOs

August 30, 2023

Guidelines for Session Engagement

Your microphone will remain disabled until we reach the Q&A portion of the presentation. Please keep your microphone on mute when not speaking

Your camera has been disabled for the duration of the meeting

During the Q&A portion, raise your hand if you would like to ask a question (please state your name & the company that you represent)

You can also participate by typing a question or comment into the chat

Please refrain from revealing confidential customer information

Agenda

- Testing Update

- Key Cutover Dates
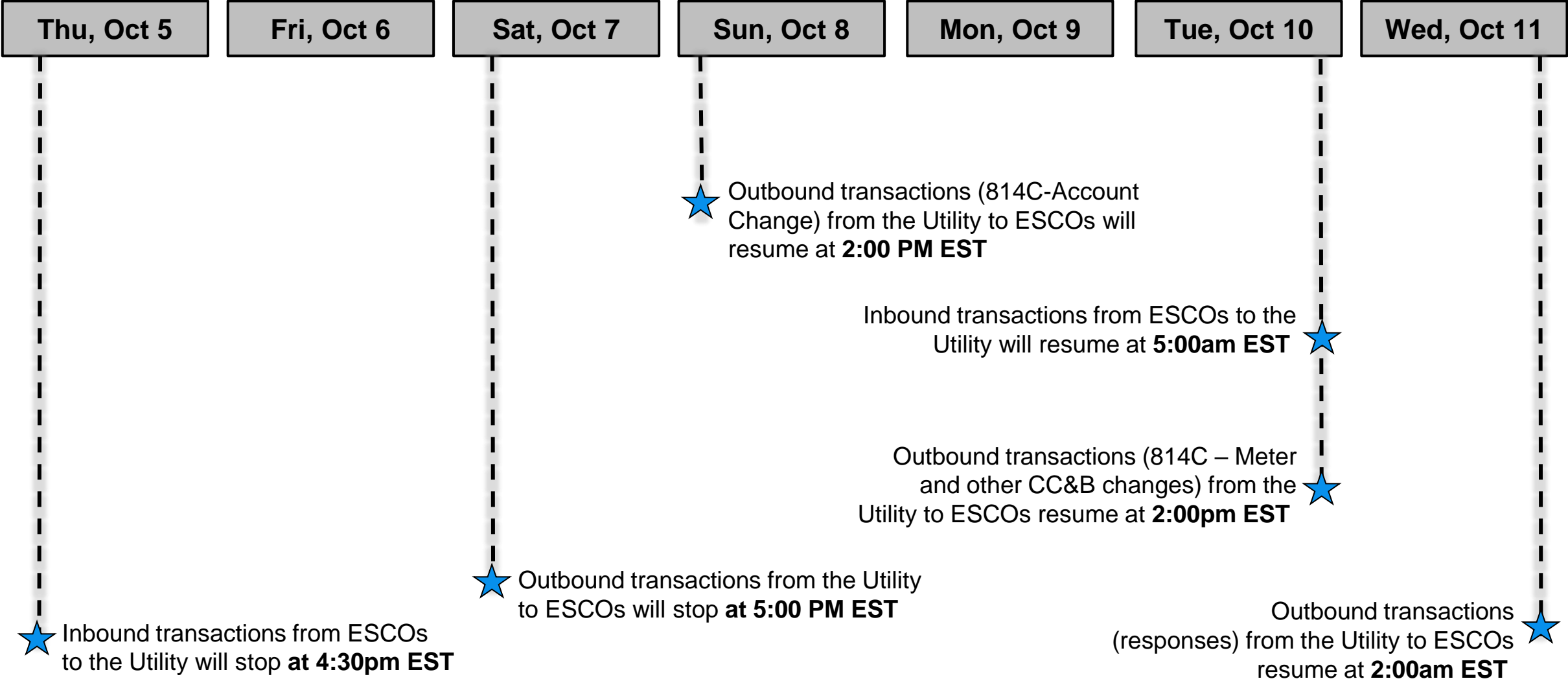
- ESCO/EDI Provider Contact Information

- Q&A

Testing Update

Testing Update

- **Dress Rehearsal 2 (DR2):** Practice run of the cut-over process was completed
  - Disconnect & reconnecting internal & external systems
  - Code deployment
  - Data conversion & validation

- **Operational Readiness Testing 2 (ORT2):** One week execution of the daily production transactions in a test environment was completed

- **Dress Rehearsal and Operational Readiness Testing (DR3 and ORT3):** Scheduled for 2nd & 3rd week of September

- **Additional internal testing:** Key transactions around usage, invoicing and remittance

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Key Cutover Dates

Key Cutover Date Times

Thu, Oct 5	Fri, Oct 6	Sat, Oct 7	Sun, Oct 8	Mon, Oct 9	Tue, Oct 10	Wed, Oct 11

⭐ Outbound transactions (814C-Account Change) from the Utility to ESCOs will resume at **2:00 PM EST**

Inbound transactions from ESCOs to the Utility will resume at **5:00am EST** ⭐

Outbound transactions (814C – Meter and other CC&B changes) from the Utility to ESCOs resume at **2:00pm EST** ⭐

⭐ Outbound transactions from the Utility to ESCOs will stop **at 5:00 PM EST**

Outbound transactions (responses) from the Utility to ESCOs resume at **2:00am EST** ⭐

⭐ Inbound transactions from ESCOs to the Utility will stop **at 4:30pm EST**

ESCO Contact Information

Update ESCO Contact Information

- **ESCO/DERS**
  - Please ensure that the Con Ed and ORU Retail Choice Teams have the correct contact names, email addresses, and phone numbers to ensure that you receive your shell account number (REFAJ) during the cutover activities.
  - Please send your contact names, email addresses, and phone numbers of all personnel. In the subject line of the email, please indicate "ESCO/DERS CONTACT INFORMATION".

- **EDI Service Provider**
  - The intent is to send the shell accounts to the respective ESCOs. If you are an EDI Service Provider and would like to receive the shell account number(s), please make sure to provide the list of ESCOs that you are actively serving with their respective legacy shell account number(s) (REFAJ).
  - In the subject line of the email, please indicate "EDI SERVICE PROVIDER SHELL ACCOUNT NUMBER ".

- **Send your information to:**
  - For Con Ed: RETAILACCESS@CONED.COM
  - For ORU: RETAILCHOICE@CONED.COM

Additional Information and Resources

- Please refer to past [Retail Choice Newsletters](#) for CORE project information

- If you have any questions regarding CORE Project, please email us dlcoreescosupport@coned.com

- For production, please continue to utilize retailchoice@coned.com (ORU) and retailaccess@coned.com (CECONY)

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Questions?