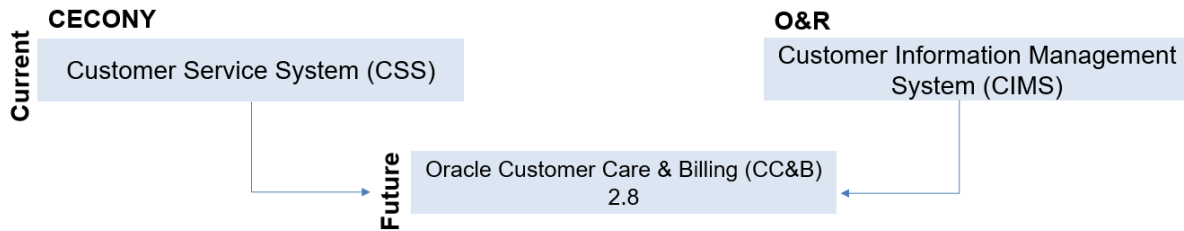


CORE Project - December Updates

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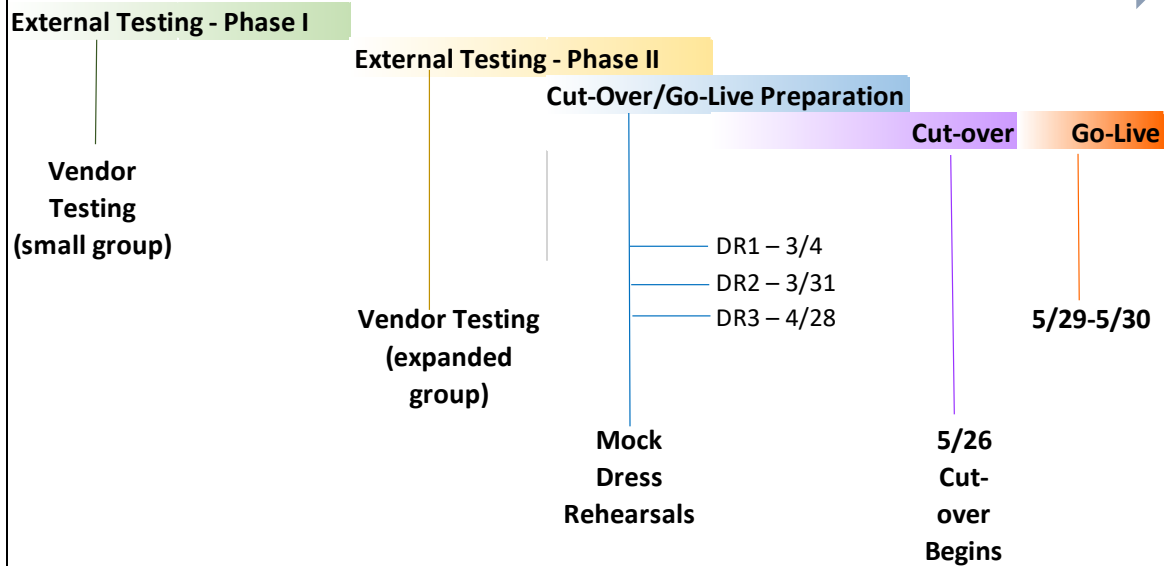
Con Edison Orange and Rockland Engagement

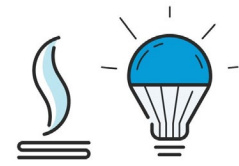
The **CECONY Customer Service System (CSS)** and the **O&R Customer Information Management System (CIMS)** currently support customer account, credit, collections and meter to bill functions. Both legacy platforms will be replaced with **Oracle Customer Care and Billing (CC&B)** as part of the CORE project.



Dates are subject to change

6 month look-ahead





Thank you for your partnership. Stay tuned for additional communication regarding Cut-Over preparation. All previous Newsletters can be found at [Energy Service Company News | Con Edison](#)

Please reach out to us if you have any questions, dl-coreescosupport@coned.com.

Happy Holidays from the CORE Project!