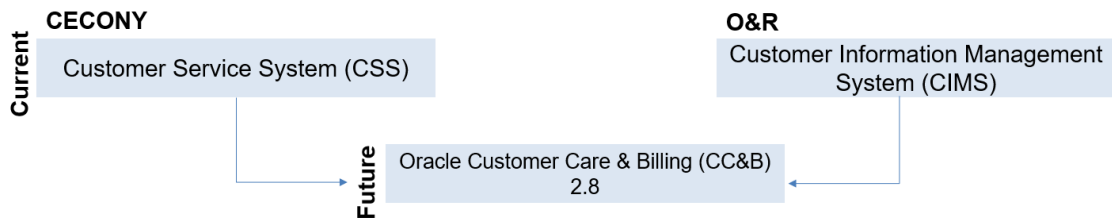


CORE Project

Con Edison Orange and Rockland Engagement

The CECONY Customer Service System (CSS) and the O&R Customer Information Management System (CIMS) currently support customer account, credit, collections and meter to bill functions. Both legacy platforms will be replaced with Oracle Customer Care and Billing (CC&B) as part of the CORE project.



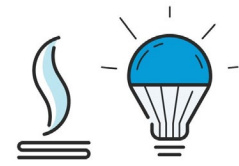
High-level CORE Project Timeline

Go-Live May 2023



CORE Project update & next steps

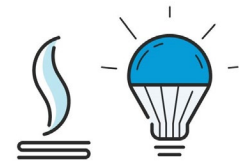
- We are currently in the process of our internal testing.
- Once we have completed enough testing, we will start our external testing with the companies that requested to test with us.



Important information!

Updated Change Considerations

1. Gas Interruptible
 - Gas Interruptible enrollment through EDI Implementation has been descope from the project and the implementation has been postponed after this project.
 2. Address cleansing
 - As part of the CORE project, Con Edison, ORU, and RECO will be standardizing the service address based on US Postal Service guidelines. As a result of the standardization process, impacted supplier enrolled accounts will trigger 814C change transaction.
 3. Name reformatting
 - With CC&B, the customer name fields in the database are structured differently than the current legacy systems. As a result, when the customer's names are converted to the new CC&B database format, impacted supplier enrolled accounts will trigger 814C change transaction.
 4. Correction on ATRA
 - Previously the section had “there is no ATRA account number change process when a customer changes premises” which has been corrected to “changes in meter reading routes will no longer result in Changes to the Account Numbers”.
-



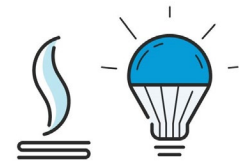
CORE Project Change Considerations

1. Account number change

- a. The CC&B account number will be 11 digits for both customers and ESCO shell accounts (Utility ESCO Account Number). This new account number will be used for all EDI communications, displayed on the customer's bill and used for enrolling with ESCO's.
- b. Customer account number - During the cut over period an 814C transaction will be sent for the customer account number change from legacy to the CC&B account number.
 - i. CECONY will move from 15-digit account number to 11-digit
 - ii. ORU will move from 10-digit account number to 11-digit
 - iii. 814C customer account number change transaction (sample below) will be sent. In this transaction, it will have ESCO shell account number still pointing to old (legacy one), other segments will remain same.

CECONY
LIN*99999999-1*SH*EL*SH*CE~
ASI*7*001~
REF*TD*REF12~
REF*12*11111111111~
REF*45*99999999999999~
REF*AJ*99999999999996~
DTM*007*20210116~

ORU
LIN*999999999-1*SH*EL*SH*CE~
ASI*7*001~
REF*TD*REF12~
REF*12*111111111111~
REF*45*9999999999~
REF*AJ*9999999900~
DTM*007*20210116~



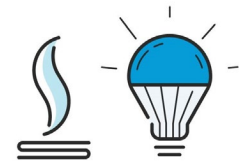
CORE Project Change Considerations (continued)

2. Grace Period

- a. ESCO shell account number - The CC&B ESCO shell account number will be communicated thru email to respective marketers during cut-over period. This spreadsheet will be sent after the customer account number change (814C) transactions has been sent out. Fields in spreadsheet are:

ESCO Legacy Shell Account number	CC&B Shell Account Number	Effective Date
999001000100006	65133400005	10/13/2021
9999499900	65144400002	10/13/2021

- b. A 90-day grace period will be given to all ESCO EDI transactions to use the legacy customer account number (and ESCO shell account number).
- c. After the 90-day grace period, any transaction received thru EDI on legacy customer account numbers will be rejected back to ESCOs. This also applies to the ESCO shell account number.
- d. This 90-day period is not applicable for any external facing websites (like TCIS NG, RAIS websites etc.). Any ESCO interactions with external facing websites has to use new account numbers.
- e. During the 90-day grace period, all the EDI outbound transactions (including response to inbound transactions) to ESCOs will be using CC&B 11-digit account number as key identifier. This also applies to the shell account numbers.
 - i. Any inbound 814 transaction received with legacy account numbers will be responded with new account numbers in outbound.
 - ii. All outbound transactions (867HU, 867HIU, 867MU, 867MIU, 810 and 820) will have only new 11-digit account numbers.
 - iii. No REF*45 segment referring to old account number in above regular transactions will be populated.



CORE Project Change Considerations (continued)

3. Tax Rate

- a. ORU will align with CECONY in supporting the submission of tax rate via EDI. Tax-exempt percent will not be accepted.
- b. Segment AMT*9M*.015~ will be required to populate the tax rate on 814E and 814C transactions for NY customers. Sample shown below (Other segments on transaction will remain same)

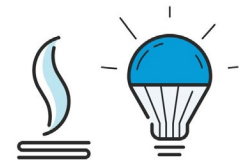
```
REF*12*9999999999~  
AMT*RJ*.575~  
AMT*9M*.015~
```

- i. For New Jersey customers, the tax rate is zero, all other rates will be rejected
- ii. No new additional segments added into 814 E/R transaction besides AMT*9M.
- iii. Segment REF*RP will not be used to populate tax-exempt percent on 814 transactions.
- iv. Use of AMT*9M segment will be from Day1 of CC&B go live. No grace period applied to this change.

4. ESCO Portability

- a. ORU will align with CECONY in supporting the ESCO Portability/Seamless Move process.
- b. 814 E/R will be generated as part of this process with REF*45 segment as shown below (other segments in transaction will remain same)

```
BGN*11*999999999*20210513***MANUAL~  
N1*8R*CUSTOMER NAME****SP~  
LIN*999999999*SH*EL*SH*CE~  
ASI*WQ*021~  
REF*AJ*9999999999~  
REF*11*999999999~  
REF*12*11111111119~  
REF*45*9999999999~
```



CORE Project Change Considerations (continued)

5. Address Cleansing

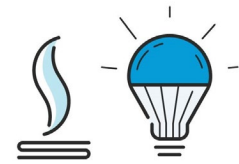
- a. Address cleansing - As part of the CORE Project, Con Edison, ORU, and RECO will be standardizing the service address based on US Postal Service guidelines. As a result of the standardization process, impacted supplier enrolled accounts will trigger an 814C change transaction.
- b. 814C transactions will be sent with the modified customer address as shown below (Other segments on transaction will remain same).

```
BGN*13*123456789_1234567*20230605~  
N1*SJ*ESCO NAME*1*999999999~  
N1*8S*UTILITY NAME*1*111111111~  
N1*8R*CUSTOMER NAME~  
N3*CUSTOMER ADDRESS~  
N4*CITY*STATE*ZIPCODE~  
LIN*123456789-1*SH*EL*SH*CE~  
ASI*7*001~  
REF*TD*N18R~  
REF*12*99999999999~  
REF*AJ*11111111111~  
DTM*007*20230531~
```

6. Name Reformatting

- a. With CC&B, the customer name fields in the database are structured differently than the current legacy systems. As a result, when the customer's names are converted to new CC&B database, impacted supplier enrolled accounts will trigger an 814C change transaction.
- b. 814C transactions will be sent with the modified customer name as shown below (Other segments on transaction will remain same).

```
BGN*13*123456789_1234567*20230605~  
N1*SJ*ESCO NAME*24*999999999~  
N1*8S*UTILITY NAME*1*111111111~  
N1*8R*CUSTOMER NAME~  
LIN*123456789-1*SH*EL*SH*CE~  
ASI*7*001~  
REF*TD*N18R~  
REF*12*99999999999~  
REF*AJ*11111111111~  
DTM*007*20230531~
```



CORE Project Change Considerations (continued)

7. Changes to Account Numbers (ATRA) Process

- a. Once CC&B goes live, changes in meter reading routes will no longer result in changes to the Account Numbers. As result, ESCOs will not receive any 814C for account changes due to ATRA. This process is only for CECONY customers.

8. ORU Gas Transportation Marketers Invoices

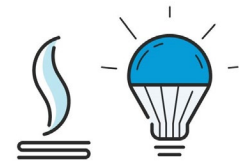
- a. For ORU Gas Transportation Marketers, invoices will not be sent via email, rather a notification will be sent to download the invoice from the TCIS NG website.

9. ORU Capacity Release program

- a. Back-end changes will be done to TCIS NG system to restrict Gas Transportation Marketers from over nominating.
- b. This will prevent the Marketers from nominating more than what they have been allocated ("DCQ").
- c. If the marketer tries to enter in a volume exceeding that volume, they will get an error message.

10. Seasonally-off

- a. Seasonally-off will no longer be offered to customers.
 - b. Drop transaction will be sent with reason code of "020" - "ACCOUNT CLOSED".
-



Information & Resources

- CORE Project Newsletters can be found on the [ESCO Website](#).

Please find attached previously shared newsletters:

- Con Edison/ORU CORE Project - System Integration Test Planning Update – March 2022
 - Con Edison/ORU Reminder – Important Dates (CORE Project) – January 2022
 - ConEdison/ORU CIS Replacement - EDI Billing TXN Changes (Only Applicable to EDI Billers) – December 2021
 - CORE Project Update – December 2021
 - ConEdison/ORU CIS Replacement Technical Overview Meeting FAQ 10/13/2021 – October 2021
 - ConEdison/ORU CIS Replacement Technical Meeting Presentation hosted on 10/13/2021 – October 2021
 - ConEdison/ORU CIS Replacement Kick-Off FAQ 09/13/2021– October 2021
 - ConEdison/ORU CIS Replacement Kick-off Meeting Presentation hosted on 09/13/2021 – September 2021
 - ConEdison and Orange & Rockland's Customer Information System Replacement Project – August 2021
-
- CORE project questions - dl-coreescosupport@coned.com