

Technical Issues – Recent Missing EDI Transactions

Please note that we have experienced technical issues recently affecting EDI transactions (814s and 867s) that should've gone out on or after February 1, 2018.

We have been working internally with various groups to resolve the issue immediately. We apologize for the inconvenience. We will reach out to you once corrected.

Friendly reminder newsletters can be found in our website:

<https://www.coned.com/en/business-partners/become-a-supply-partner/energy-service-company-news>

Note: To ensure a timely response, please use the retailaccess@coned.com as the main email address for inquiries. Also, please be sure to visit our dedicated website for ESCO as self-service, by clicking on the following link: <https://www.coned.com/en/business-partners/become-a-supply-partner>

If you have any responses, comments or questions, please forward them to RetailAccess@coned.com, unless otherwise noted.