

The Consolidated Edison Company of New York
824 Application Advice Supplemental Information
568 Accounts Receivable Specific

1. Purpose Of 824 Application Advice At Con Edison, an 824 Application Advice is used when an EDI 568 transaction is rejected for cause.
2. Timing of 824 Transaction The 824 Rejection should be returned within 1 business day of receipt of the original transaction being rejected.
3. Rejection At Transaction Level At Con Edison, since only one payment/adjustment is accepted on a 568 transaction, the 824 will be used to reject the entire 568 transaction. The code TR will be used in the OTI segment to indicate that the entire transaction set is being rejected.
4. Action Codes Con Edison will never use code 82, which directs the ESCO to correct the problem and resend the transaction. Con Ed will always use EV to indicate that the E/M must evaluate the rejection and determine if the transaction should be resent.
5. N1 Name (E/M/Marketer) / E/M Name The E/M may provide E/M Name on the 568. If provided on the 568, the E/M Name will not be used or processed by Con Edison. On the 824 Rejection Response, Con Edison will provide the E/M Name as it appears in Con Edison files. Note, since Con Edison will provide the E/M Name as it appears in Con Edison files, the E/M Name provided on the 824 may not exactly match the E/M Name provided on the 568 transaction. For example, if E/M provided "GREEN POWER" on the Enrollment Request, Con Edison may provide "GREEN POWER SOURCES" on the Rejection response.
6. REF Reference Identification (Utility Account Number for E/M/ Marketer) / Reference Identification The Utility Account Number sent by the E/M in the 568 will always be sent on the 824 transaction. This segment will always be sent even if the E/M sent no data in this segment in the 568.
7. REF Reference Identification (Utility Account Number) / Reference Identification The Utility account number will always be sent on this 824.

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8. Customer Name Literal "Name" will be provided even where E/M provided the customer name on the 568.

9. Rejection Reasons A 568 Account Receivable Advisement may be rejected for cause. Such a rejection will not hold up the billing of the account.

At Con Edison, negative responses will be sent for the following reasons. Con Edison will not send back a copy of the bad data element (TED07).

1. BGN01 Missing or Incorrect or Transaction ID or Date Missing (A13 message and NTE segment)
2. BGN07 Is Other Than BT – (A13 message and NTE segment)
3. Commodity Type Missing Or Not EL or GAS (A13 message and NTE segment)
4. Account Not on Utility Single Bill (A13 message and NTE segment)
5. Account Not With E/M For The Commodity Type Noted (A13 message and NTE segment)
6. Adjustment Reason Segment Missing (A13 message and NTE segment)
7. N1 Utility, N1 ESCO Is Missing (A13 message and NTE segment)
8. CS Loop Is Missing - (A13 message and NTE segment)
9. Multiple CS Loops Sent - (A13 message and NTE segment)
10. Multiple REF Loops Sent (A13 message and NTE segment)

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10. Rejection Reasons –
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11. Multiple LX Loops Sent (A13 message and NTE segment)
12. The Forwarding Balance Not Sent Timely (beginning balance must be sent 4 calendar days prior to the next read date of the account). (A13 message and NTE segment)
13. Duplicate Forwarding Balance Received - A marketer is allowed only one beginning balance per account each time the account goes onto Utility Consolidated Billing. (A13 message and NTE segment)
14. Duplicate Received (transaction is a duplicate of a transaction previously received). The ABN error message will be used for this reason. (This rejection under development.)
15. Required Information Invalid/Missing. The API error message and NTE segment will be used when any of the following segments are missing – Utility Account Number for the E/M, Total Transaction Amount, Utility Account Number for Customer, Adjustment Amount, Adjustment Reason.
16. Sum of Details Does Not Equal Total (AMT02 in header must equal AMT02 in detail (SUM message and NTE segment).